

## LOUVRECARE

### Louvrecare Gold Standard Total Care Package

A comprehensive cleaning, preventative maintenance and valet package is available. Contact your nearest Louvretec Dealer for full details.

Regular, scheduled servicing by the Louvrecare team has real benefits. Louvrecare Servicemen are inhouse, experienced technicians available to keep your Louvretec product in good working order and optimum performance.

The Louvrecare programme is optional. Select as many service intervals as you require.

Louvrecare is available for any Louvretec product, no matter how old.

#### A Louvrecare service includes:

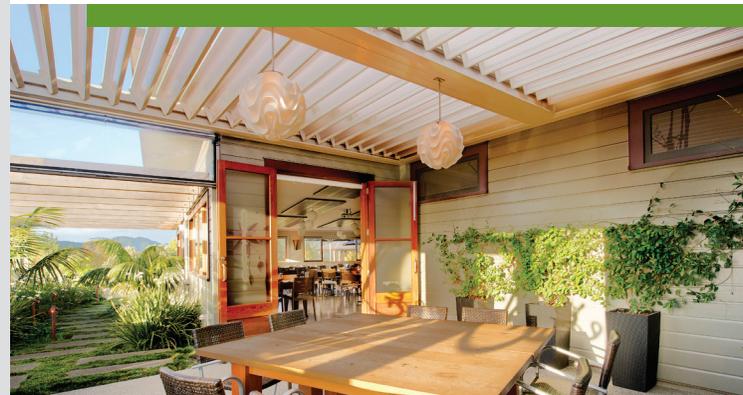
- Comprehensive cleaning of your Louvretec product
- Testing of moving parts
- Seals checked
- General wear and tear checked
- Replacement componentry if needed (as covered under the standard Louvretec Product Warranty)

Contact Louvretec head office for more info at: [info@louvretec.co.nz](mailto:info@louvretec.co.nz)



**Louvretec**  
*Engineered for Life*

LOUVRETEC IS AVAILABLE WORLDWIDE



NEW ZEALAND  
PHONE 0800 LOUVRES  
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VISIT [www.louvretec.co.nz](http://www.louvretec.co.nz)

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PHONE 1300 MY LOUVRES  
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VISIT [www.louvretec.com.au](http://www.louvretec.com.au)

YOUR LOCAL DEALER:

LOUVRETEC PRODUCT OVERVIEW BROCHURE IS  
COMPLEMENTED BY A COMPREHENSIVE PRODUCT MANUAL.  
FOR MORE INFORMATION SEE [www.louvretec.co.nz](http://www.louvretec.co.nz)

**Louvretec**  
*Engineered for Life*

**PRODUCT GUIDE  
WARRANTY**



LOUVRETEC WARRANTY  
PEACE OF MIND

## PRODUCT WARRANTY

### Louvretec Opening Roofs, Sun Louvres & Shutters

**Warranty details.** All product installed by Louvretec, or an Authorised Louvretec Installer, is from date of invoice, fully warranted for the first two years. This warranty covers workmanship, louvres and all componentry, motors, switches and electronics with all labour costs included. In addition, from year two to end of year five, a warranty replacement of parts only applies for all motors, switches and electronics. Labour costs excluded. (Excludes any wiring and electrical connections done by others).

**Motorisation.** Louvretec exclusively uses Somfy motors, switches and electronics. Somfy offers a 5 year warranty on all motors and electronics. Please contact Louvretec NZ or Somfy for a complete list of all terms and conditions.

**Product materials.** All aluminium louvres and extrusions used in Louvretec's systems are manufactured in an ISO9002 quality assured environment to AS1866 & AS3902 standards. Marine grade T316 stainless steel is used for drive axles, with stainless steel componentry fixings being standard. Plastic injected moulded componentry is all UV stabilised.

**Powdercoat finishes.** A wide range of exterior powder coat finishes are available. Duralloy or equivalent is the standard finish supplied unless stated otherwise and provides excellent resistance to weather and salt spray. This carries warranties of a maintainable service life of 25 years, film integrity of 10 years and colour integrity of 7 years.

**Anodised finishes.** The current specifications re anodised aluminium range from 12-20-25 microns depth. The greater the microns the better the protection. With regular cleaning anodised material will retain its original integrity for no less than 10 years.

**Fully engineered.** Our louvre systems are designed to conform to New Zealand and Australian standards wind loadings. Full engineering details available on request.

**Cleaning.** Periodic cleaning is essential to remove dirt, grime and accumulated salt deposits from both powder coated and anodised surfaces. Three steps for cleaning are:

1. Carefully remove any loose deposits with a wet sponge.
2. Use a soft non abrasive brush and a mild car cleaning detergent solution to remove dust, salt and other deposits.
3. Rinse off with clean fresh water.

**Product description** \_\_\_\_\_



**LouvreCare.** LouvreCare is a planned preventative maintenance and valet service designed to keep your Louvretec product clean and in good working order. Contact your Louvretec Dealer for full details.

**Warranty effective from** \_\_\_\_\_

**Louvretec Representative** \_\_\_\_\_

**Print name** \_\_\_\_\_

**Site address** \_\_\_\_\_

## MAINTAINING YOUR LOUVRES

### Louvretec Opening Roofs, Sun Louvres, Shutters and Outdoor Blinds

**General information.** To comply with warranty requirements and to extend the effective life of powder coatings, a very simple regular maintenance programme should be implemented. Operable Louvre Systems need to be operated at least monthly for optimum performance.

As a general rule cleaning should take place every six months. In areas where pollutants are more prevalent, such as beachfront houses and industrial or geothermal areas, then a cleaning program should be carried out every three months. The effects of ultra violet light, atmospheric pollution, dirt, grime and airborne salt deposits can all accumulate over time and should be removed at regular intervals.

**LouvreCare.** LouvreCare Preventative Maintenance & Valet Programme - Let us do it for you. We recommend a full LouvreCare Valet and Service be carried out annually by your local Louvretec Dealer. The LouvreCare programme not only professionally cleans your Louvretec product, it also identifies when maintenance is required. Price is on application to join the LouvreCare programme and it is optional. Contact your local Louvretec Dealer today for more information on LouvreCare.

**Cleaning.** Three steps to cleaning your powder coating:

1. Carefully remove any loose deposits with a wet sponge.
2. To remove dust, salt and other deposits, use a soft brush (non abrasive) and a mild household detergent solution
3. Rinse off with clean fresh water.

To restore weathered or scratched surfaces, Dulux colour Repair Kits are available in all colour card colours.

Spray cans make easy aesthetic repairs to scuffed or scratched powder coated surfaces while dab-sticks are ideally suited for small scratches or chips.

Weathered areas or mild scratches can also be restored with the use of Dulux Gloss Up which is a light to medium cutting cream ideally suited for gloss restoration and has been specifically designed for this purpose. Gloss Up contains no waxes or silicone and is a one step system.

**LouvreCare.** LouvreCare is a planned preventative maintenance and valet service designed to keep your Louvretec product clean and in good working order. Contact your Louvretec Dealer for full details.

#### WARNING!

In some cases strong solvents are recommended for thinning various types of paints and also for cleaning up mastics and sealants. These are harmful to the extended life of the powder coated surface and should not be used for cleaning purposes. It is important to note that the damage will not be visible immediately and may take up to 12 months to develop. If paint splashes or sealants and mastics need to be removed then the following may be safely used:

**Methylated Spirits, White Spirits, Ethyl Alcohol, Isopropanol.**

Just like the engine in the family car, the Louvretec motorized louvre systems use gear boxes to pivot the louvres. Like a car, if the system is not operated for months on end it may not operate correctly when it is brought back into use.

This will ensure that the system will function correctly.

