

Nero

Please note:
Nero Tapware reserves the right to modify specifications shown, or delete products from their range without prior notification.

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www.nerotapware.com.au

Version 2.0

OPAL 2024



Nero



About Nero Tapware

At Nero Tapware, we're dedicated to creating stylish and high-quality bathroom wares that stand the test of time. Our commitment to excellence is reflected in every aspect of our business, from our stringent quality control measures to our innovative designs.

Quality is at the heart of everything we do. We use only the finest materials and the latest manufacturing techniques to ensure that every product we create is of the highest quality.

Innovation is key to our success. We're constantly pushing the boundaries of what's possible in bathroom design, creating products that are not only visually stunning but also practical and user-friendly. And provide up to 9 different stunning colours for choice.

Sustainability is a core value of our brand. We're committed to reducing our environmental impact and creating products that are eco-friendly and sustainable. We're always looking for ways to make a positive difference.

Service is our top priority. Our professional and friendly customer service team committed to providing you with the best possible experience.

At Nero Tapware, we believe that a beautiful bathroom is essential to a happy and healthy life. That's why we're passionate about creating products that not only look great but also stand up to the rigours of everyday use. We invite you to explore our range and discover the perfect products for your bathroom today.



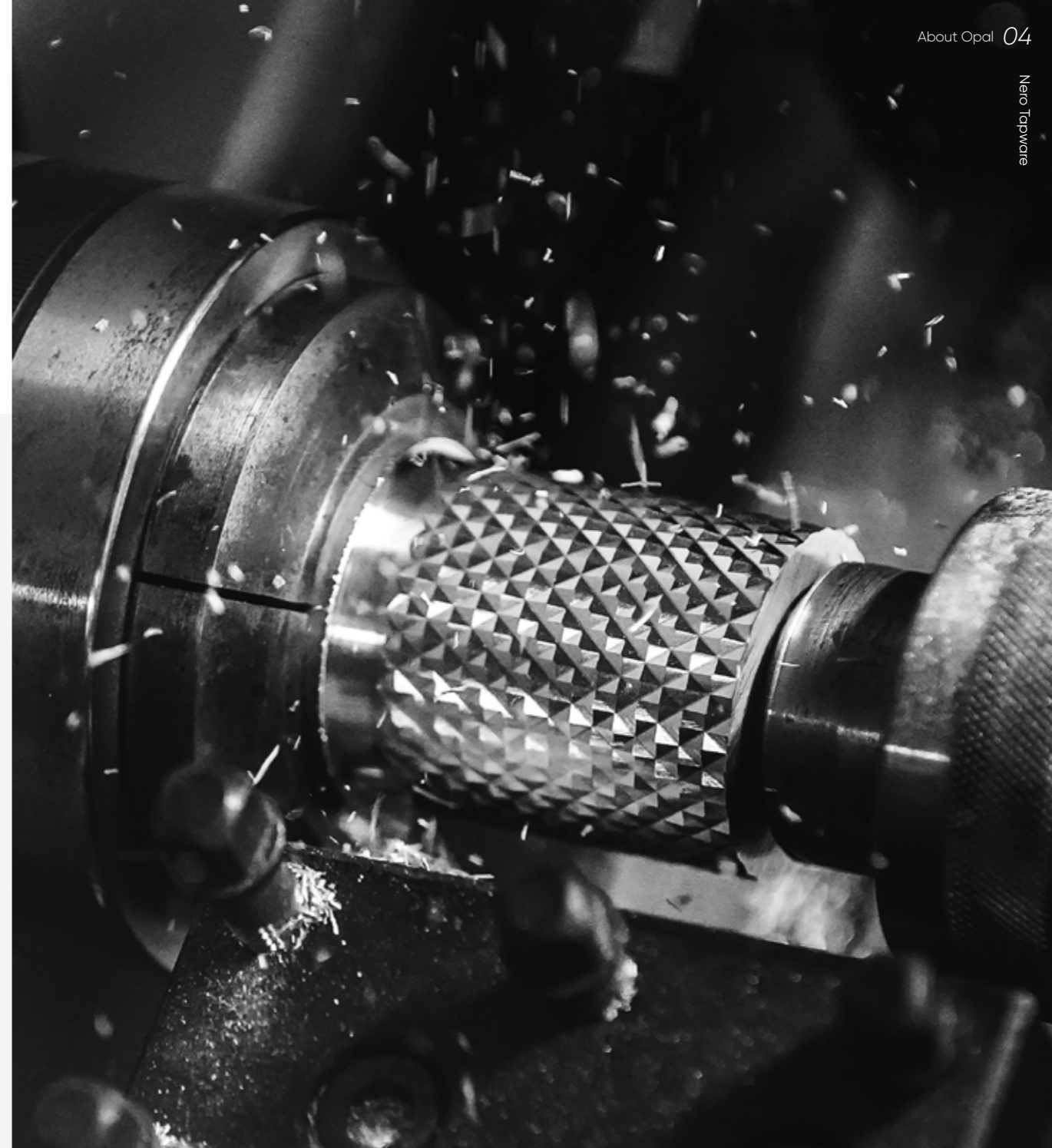
The Opal Range by Nero is based on this design concept
Opal's multi-faceted texture design has diamond prisms with multiple angles.

The multiple facets, create light reflections,
that will add endless visual experience to your space,
Every face is beautiful and every detail is meticulously crafted.



Innovative Technology of The Opal Range

The brand new OPAL series by NERO is based on this design concept
Opal's multi-faceted texture design has diamond prisms with multiple angles.



Innovative Carving Technology

Making Your Bathroom Ultra Stylish. Innovative cutting technology makes every piece shimmer as it catches the light. The result is sophisticated and dazzling.



Brushed Nickel

Brushed Gold





Graphite

Brushed Bronze

Colorful Unpredictable

4 colour options.
Perfect meets the style requirements of today's bathrooms.
Resulting in pure artistry.

MIXER TAPS

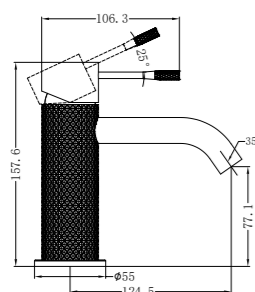
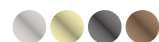
-  Brushed Nickel
-  Brushed Bronze
-  Brushed Gold
-  Graphite





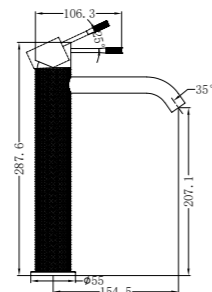
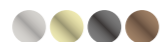
NR251901BN

Opal Basin Mixer Brushed Nickel
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37080



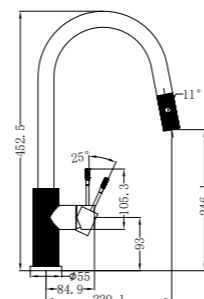
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Opal Tall Basin Mixer Brushed Nickel
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37081



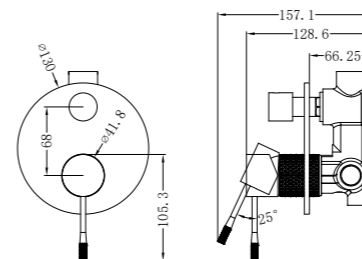
NR251908BN

Opal Pull Out Sink Mixer With Vegie Spray Function Brushed Nickel
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T37010



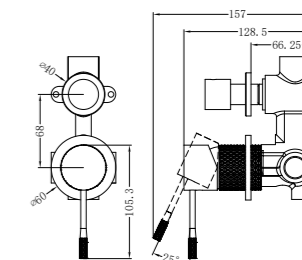
NR251909aBN

Opal Shower Mixer With Divertor
Brushed Nickel
Wels Rating: N/A



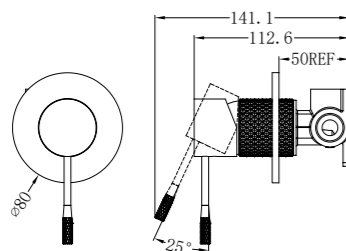
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Opal Shower Mixer With Divertor Separate Plate
Brushed Nickel
Wels Rating: N/A



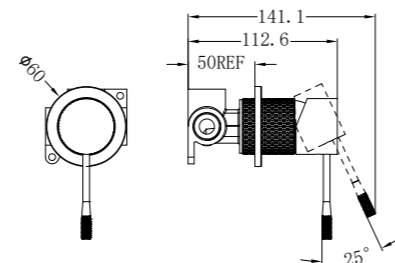
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Opal Shower Mixer With 80mm Plate
Brushed Nickel
Wels Rating: N/A



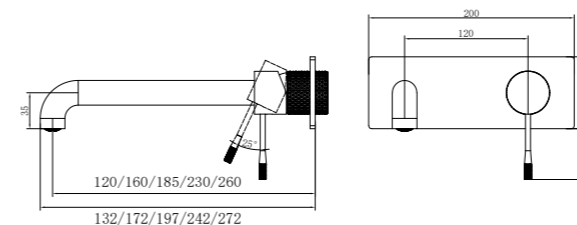
NR251909hBN

Opal Shower Mixer With 60mm Plate
Brushed Nickel
Wels Rating: N/A



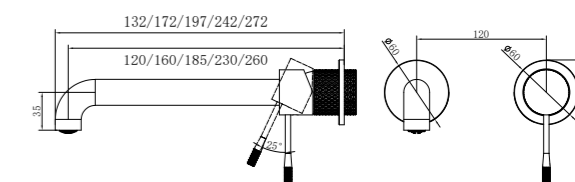
**NR251907a120BN/ NR251907a160BN
NR251907aBN/ NR251907a230BN/ NR251907a260BN**

Opal Wall Basin/Bath Mixer 120/160/185/230/260mm Spout
Brushed Nickel
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41905/T41906/T37009/T41907/T41908



**NR251907b120BN/ NR251907b160BN
NR251907bBN/ NR251907b230BN/ NR251907b260BN**

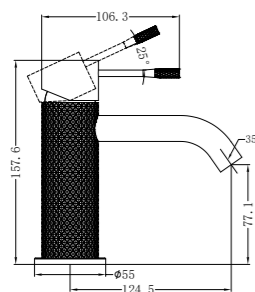
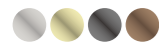
Opal Wall Basin/Bath Mixer 120/160/185/230/260mm Spout
Separate Back Plate Brushed Nickel
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41899/T41900/T37754/T41901/T41902





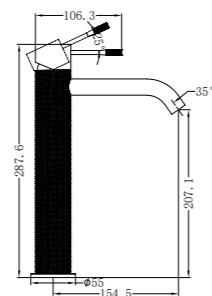
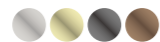
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Opal Basin Mixer Brushed Gold
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37080



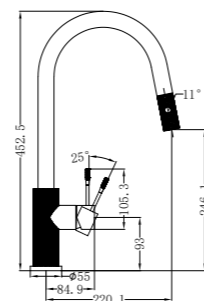
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Opal Tall Basin Mixer Brushed Gold
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37081



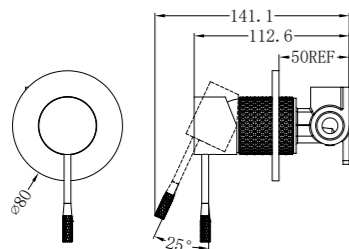
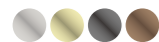
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Opal Pull Out Sink Mixer With
Vegie Spray Function Brushed Gold
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T37010



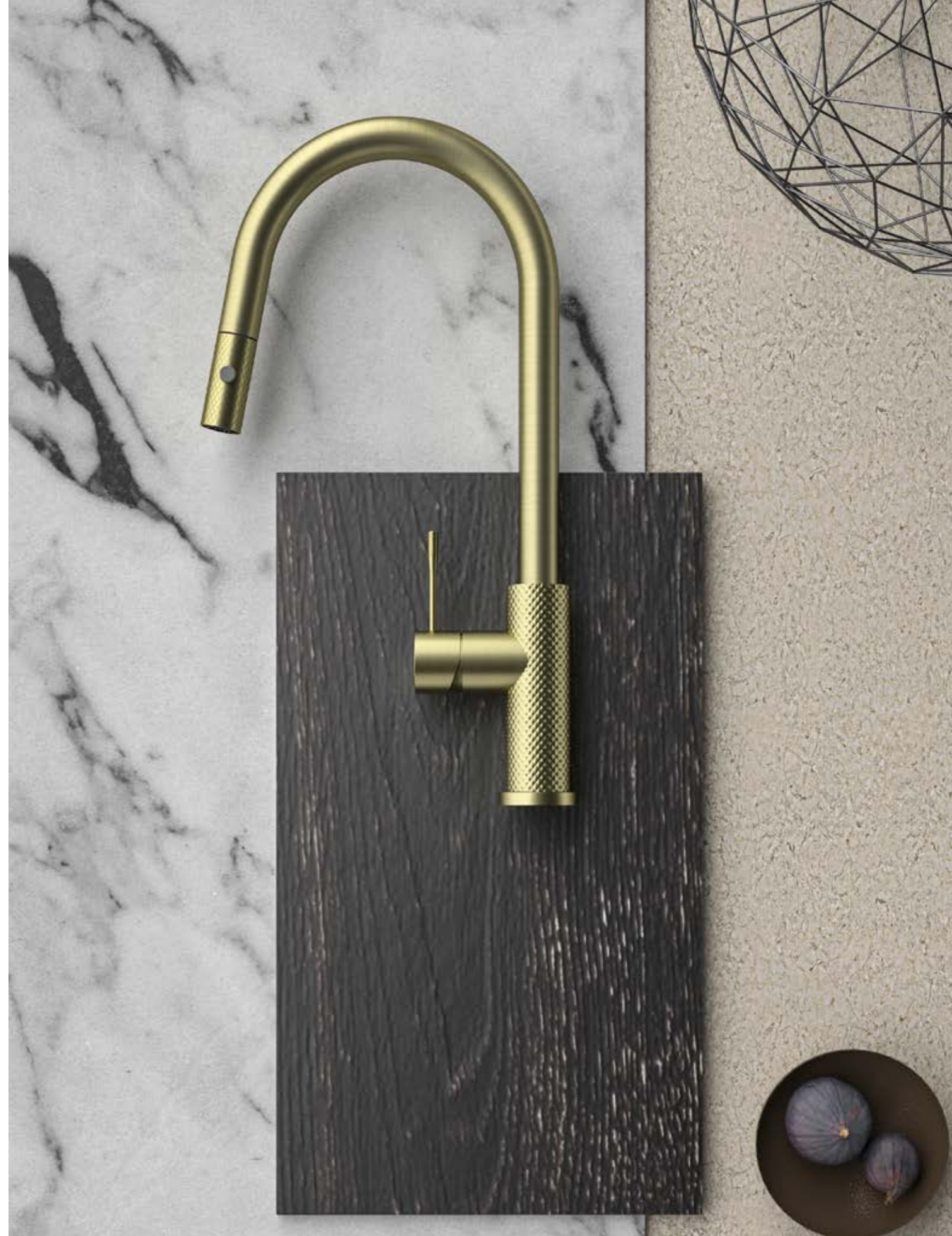
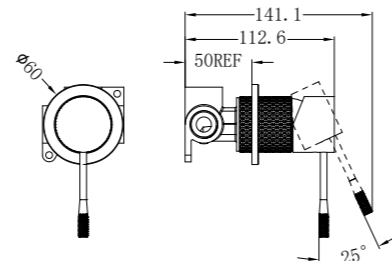
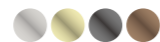
NR251909BG

Opal Shower Mixer With 80mm Plate
Brushed Gold
Wels Rating: N/A



NR251909hBG

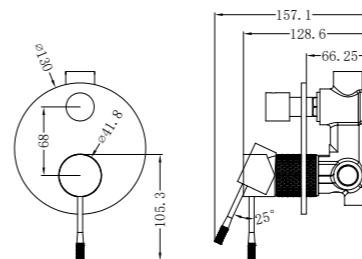
Opal Shower Mixer With 60mm Plate
Brushed Gold
Wels Rating: N/A





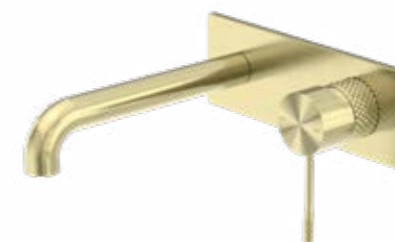
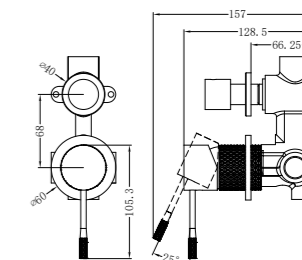
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Opal Shower Mixer With Divertor
Brushed Gold
Wels Rating: N/A



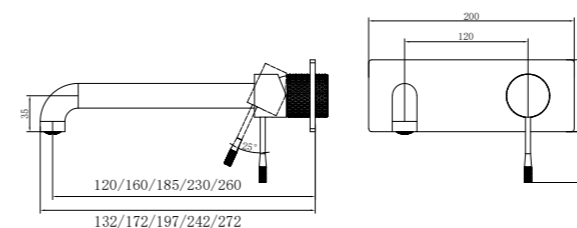
NR251909eBG

Opal Shower Mixer With Divertor Separate Plate
Brushed Gold
Wels Rating: N/A



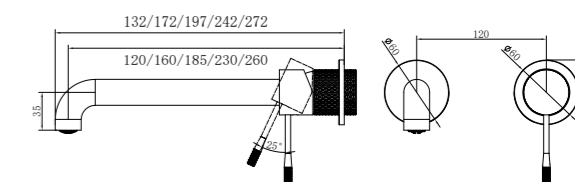
**NR251907a120BG/NR251907a160BG
NR251907aBG/NR251907a230BG/NR251907a260BG**

Opal Wall Basin/Bath Mixer 120/160/185/230/260mm Spout
Brushed Gold
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41905/T41906/T37009/T41907/T41908



**NR251907b120BG/NR251907b160BG
NR251907bBG/NR251907b230BG/NR251907b260BG**

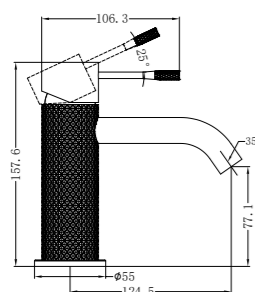
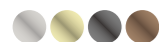
Opal Wall Basin/Bath Mixer 120/160/185/230/260mm Spout
Separate Back Plate Brushed Gold
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41899/T41900/T37754/T41901/T41902





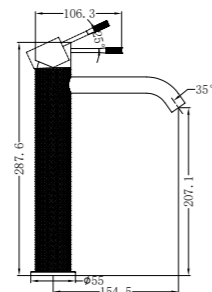
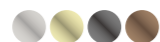
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Opal Basin Mixer Brushed Bronze
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37080



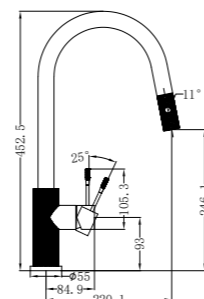
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Opal Tall Basin Mixer Brushed Bronze
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37081



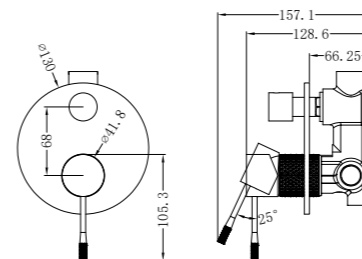
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Opal Pull Out Sink Mixer With Vegie Spray Function Brushed Bronze
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T37010



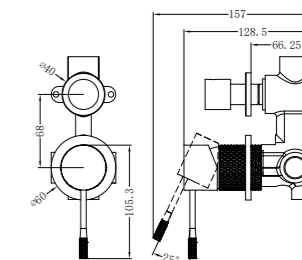
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Opal Shower Mixer With Divertor
Brushed Bronze
Wels Rating: N/A



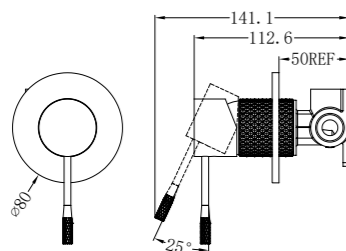
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Opal Shower Mixer With Divertor Separate Plate
Brushed Bronze
Wels Rating: N/A



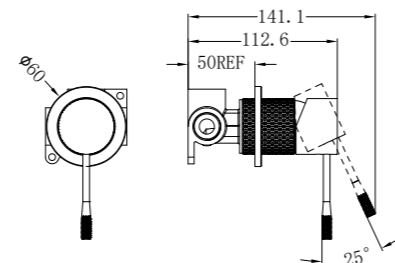
NR251909BZ

Opal Shower Mixer With 80mm Plate
Brushed Bronze
Wels Rating: N/A



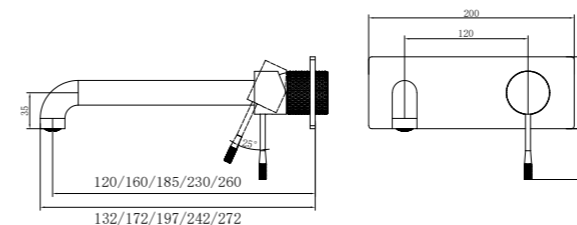
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Opal Shower Mixer With 60mm Plate
Brushed Bronze
Wels Rating: N/A



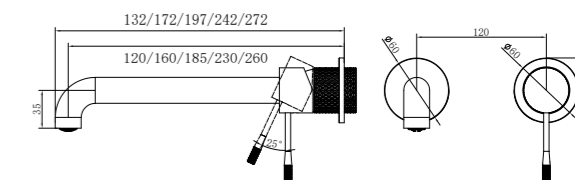
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Opal Wall Basin/Bath Mixer 120/160/185/230/260mm Spout
Brushed Bronze
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41905/T41906/T37009/T41907/T41908



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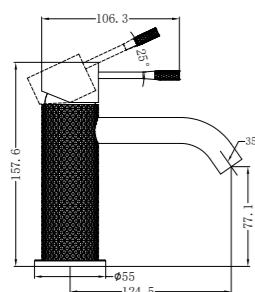
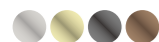
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Separate Back Plate Brushed Bronze
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41899/T41900/T37754/T41901/T41902





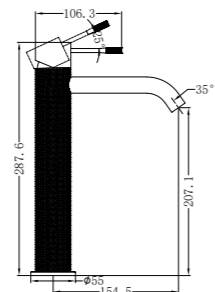
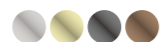
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Opal Basin Mixer Graphite
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37080



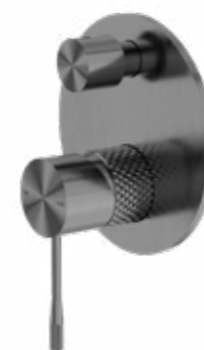
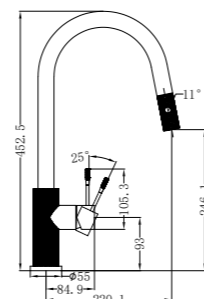
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Opal Tall Basin Mixer Graphite
Wels Rating: 5 Star, 5L/Min
Wels REG No. T37081



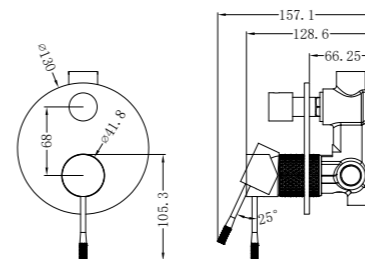
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Opal Pull Out Sink Mixer With Vegie Spray Function Graphite
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T37010



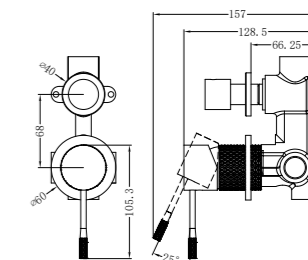
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Opal Shower Mixer With Divertor Graphite
Wels Rating: N/A



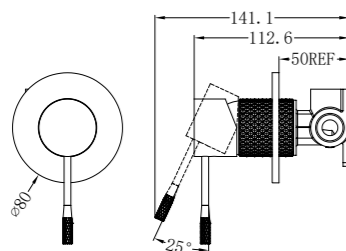
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Opal Shower Mixer With Divertor Separate Plate Graphite
Wels Rating: N/A



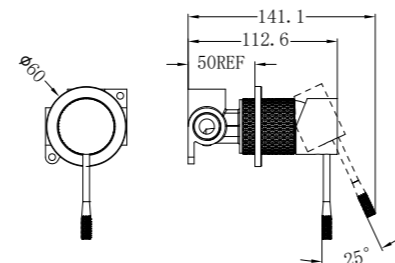
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Opal Shower Mixer With 80mm Plate Graphite
Wels Rating: N/A



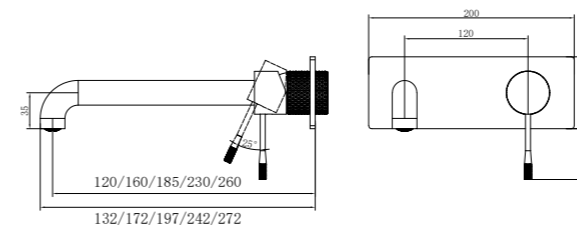
NR251909hGR

Opal Shower Mixer With 60mm Plate Graphite
Wels Rating: N/A



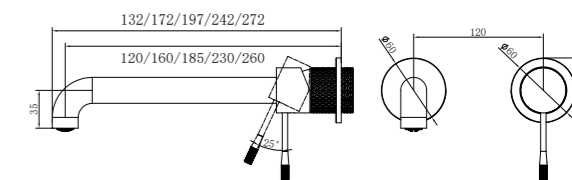
**NR251907a120GR/NR251907a160GR
NR251907aGR/NR251907a230GR/NR251907a260GR**

Opal Wall Basin/Bath Mixer 120/160/185/230/260mm Spout Graphite
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41905/T41906/T37009/T41907/T41908



**NR251907b120GR/NR251907b160GR
NR251907bGR/NR251907b230GR/NR251907b260GR**

Opal Wall Basin/Bath Mixer 120/160/185/230/260mm Spout Separate Back Plate Graphite
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41899/T41900/T37754/T41901/T41902



OPAL PROGRESSIVE

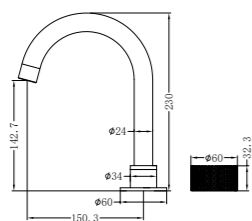
- Brushed Nickel
- Brushed Bronze
- Brushed Gold
- Graphite





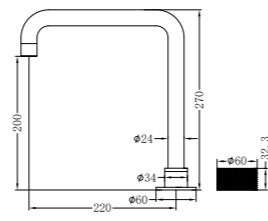
NR252001BN

Opal Progressive Basin Set Brushed Nickel
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T35958



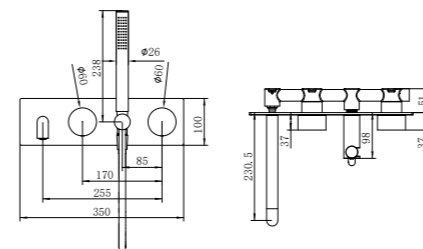
NR252001aBN

Opal Progressive Tall Basin Set Brushed Nickel
Wels Rating: 5 Star, 6L/Min
Wels REG No. T35924



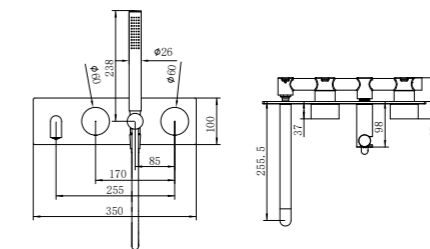
NR252003a230BN

Opal Progressive Shower System
With Spout 230mm Brushed Nickel
Wels Rating: 7.5L/Min, Not Star Rated



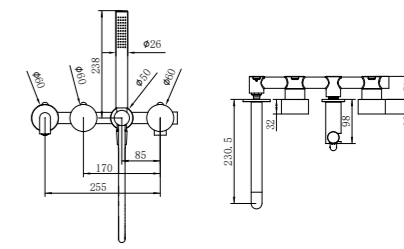
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Opal Progressive Shower System
With Spout 250mm Brushed Nickel
Wels Rating: 7.5L/Min, Not Star Rated



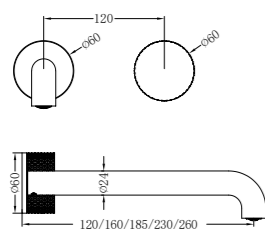
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Opal Progressive Shower System Separate
Plate With Spout 230mm Brushed Nickel
Wels Rating: 7.5L/Min, Not Star Rated



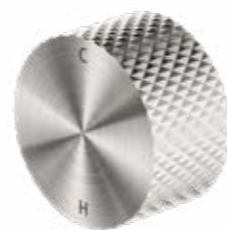
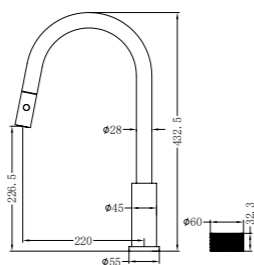
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NR252007a185BN/NR252007a230BN
NR252007a260BN**

Opal Progressive Wall Basin/Bath Set 120
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Wels Rating: 5 Star, 6L/Min
Wels REG No. T41903/T40549/T40550
/T40551/T41904



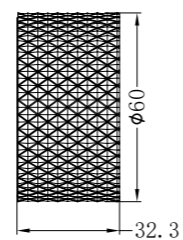
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Opal Progressive Pull Out Kitchen Set
Brushed Nickel
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T41356



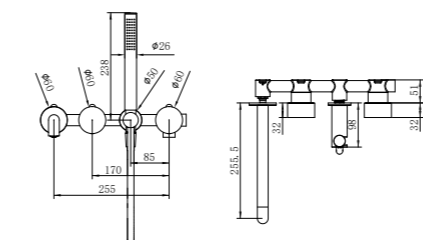
NR252009BN

Opal Progressive Shower Mixer
Brushed Nickel
Wels Rating: N/A



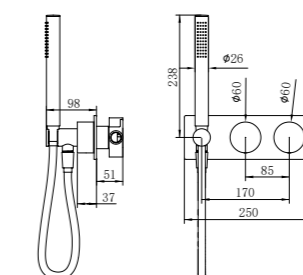
NR252003b250BN

Opal Progressive Shower System Separate
Plate With Spout 250mm Brushed Nickel
Wels Rating: 7.5L/Min, Not Star Rated



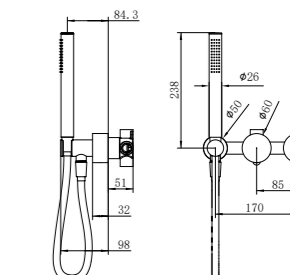
NR252003cBN

Opal Progressive Shower System
Brushed Nickel
Wels Rating: 7.5L/Min, Not Star Rated



NR252003dBN

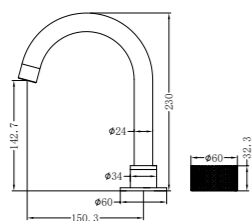
Opal Progressive Shower System
Separate Plate Brushed Nickel
Wels Rating: 7.5L/Min, Not Star Rated





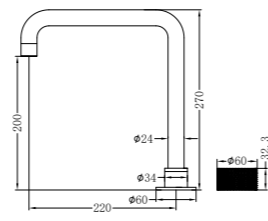
NR252001BG

Opal Progressive Basin Set Brushed Gold
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T35958



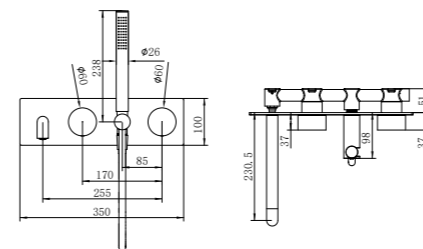
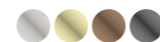
NR252001aBG

Opal Progressive Tall Basin Set Brushed Gold
Wels Rating: 5 Star, 6L/Min
Wels REG No. T35924



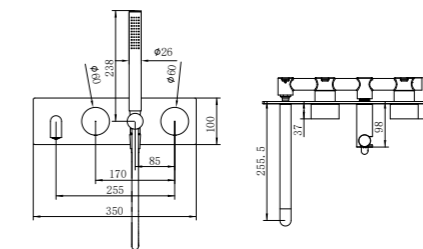
NR252003a230BG

Opal Progressive Shower System
With Spout 230mm Brushed Gold
Wels Rating: 7.5L/Min, Not Star Rated



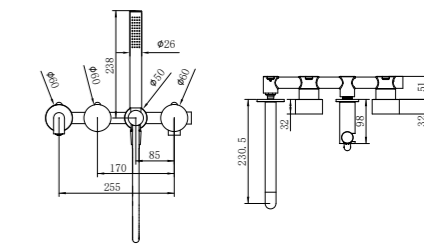
NR252003a250BG

Opal Progressive Shower System
With Spout 250mm Brushed Gold
Wels Rating: 7.5L/Min, Not Star Rated



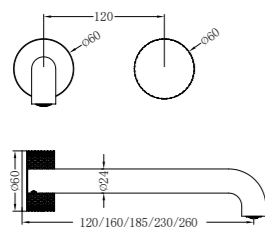
NR252003b230BG

Opal Progressive Shower System Separate
Plate With Spout 230mm Brushed Gold
Wels Rating: 7.5L/Min, Not Star Rated



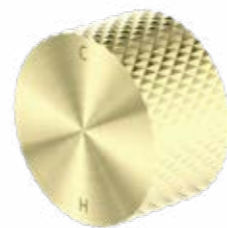
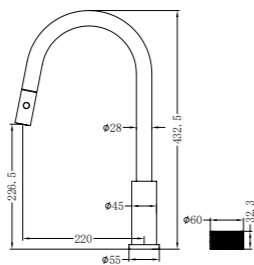
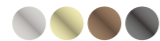
**NR252007a120BG/NR252007a160BG
NR252007a185BG/NR252007a230BG
NR252007a260BG**

Opal Progressive Wall Basin/Bath Set 120
/160/185/230/260mm Spout Brushed Gold
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41903/T40549/T40550
/T40551/T41904



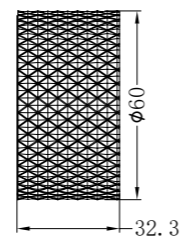
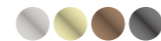
NR252008BG

Opal Progressive Pull Out Kitchen Set
Brushed Gold
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T41356



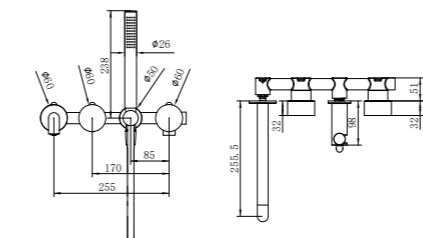
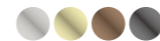
NR252009BG

Opal Progressive Shower Mixer
Brushed Gold
Wels Rating: N/A



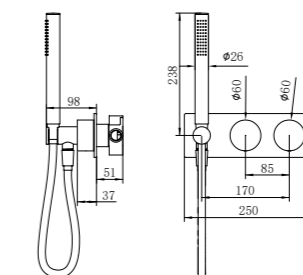
NR252003b250BG

Opal Progressive Shower System Separate
Plate With Spout 250mm Brushed Gold
Wels Rating: 7.5L/Min, Not Star Rated



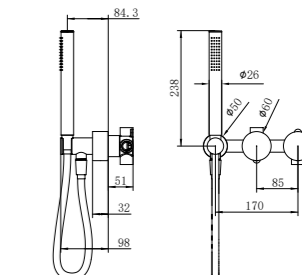
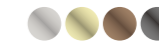
NR252003cBG

Opal Progressive Shower System
Brushed Gold
Wels Rating: 7.5L/Min, Not Star Rated



NR252003dBG

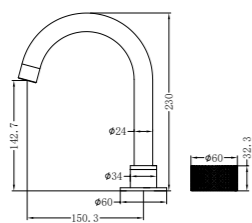
Opal Progressive Shower System
Separate Plate Brushed Gold
Wels Rating: 7.5L/Min, Not Star Rated





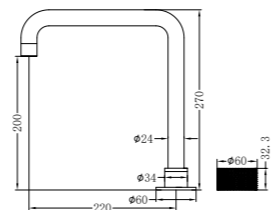
NR252001BZ

Opal Progressive Basin Set Brushed Bronze
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T35958



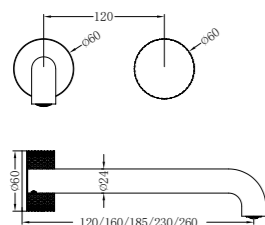
NR252001aBZ

Opal Progressive Tall Basin Set Brushed Bronze
 Wels Rating: 5 Star, 6L/Min
 Wels REG No. T35924



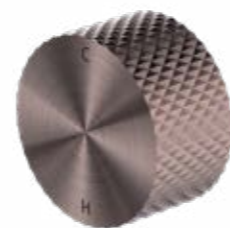
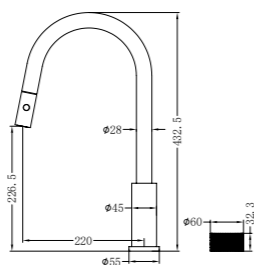
NR252007a120BZ/NR252007a160BZ
NR252007a185BZ/NR252007a230BZ
NR252007a260BZ

Opal Progressive Wall Basin/Bath Set 120
 /160/185/230/260mm Spout Brushed Bronze
 Wels Rating: 5 Star, 6L/Min
 Wels REG No. T41903/T40549/T40550
 /T40551/T41904



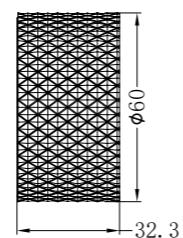
NR252008BZ

Opal Progressive Pull Out Kitchen Set
 Brushed Bronze
 Wels Rating: 6 Star, 4.5L/Min
 Wels REG No. T41356



NR252009BZ

Opal Progressive Shower Mixer
 Brushed Bronze
 Wels Rating: N/A



Shower Mixer

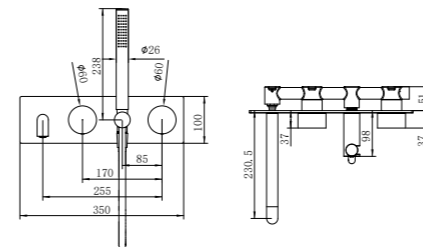
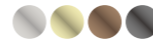


Opal Progressive Shower System



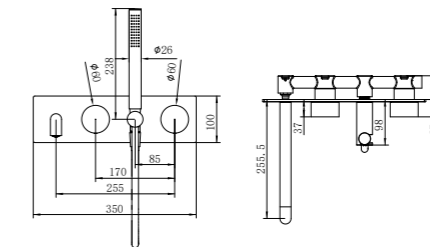
NR252003a230BZ

Opal Progressive Shower System
With Spout 230mm Brushed Bronze
Wels Rating: 7.5L/Min, Not Star Rated



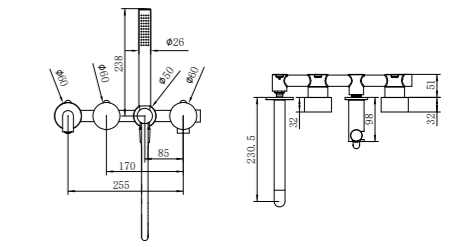
NR252003a250BZ

Opal Progressive Shower System
With Spout 250mm Brushed Bronze
Wels Rating: 7.5L/Min, Not Star Rated



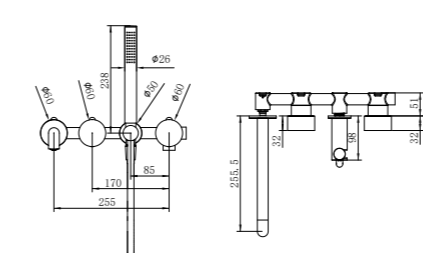
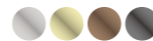
NR252003b230BZ

Opal Progressive Shower System Separate
Plate With Spout 230mm Brushed Bronze
Wels Rating: 7.5L/Min, Not Star Rated



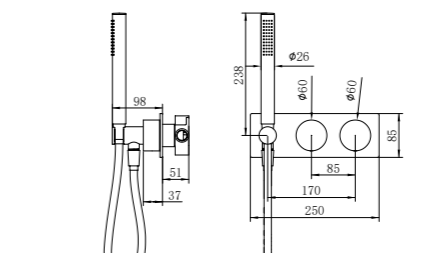
NR252003b250BZ

Opal Progressive Shower System Separate
Plate With Spout 250mm Brushed Bronze
Wels Rating: 7.5L/Min, Not Star Rated



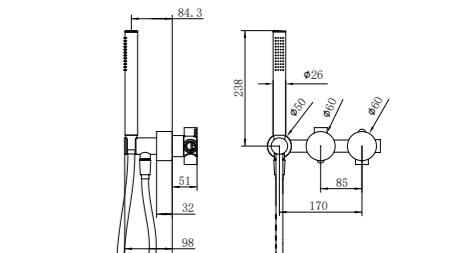
NR252003cBZ

Opal Progressive Shower System
Brushed Bronze
Wels Rating: 7.5L/Min, Not Star Rated



NR252003dBZ

Opal Progressive Shower System
Separate Plate Brushed Bronze
Wels Rating: 7.5L/Min, Not Star Rated



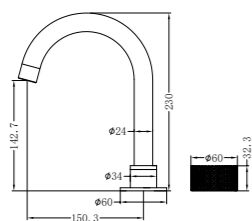
Nevo Tapware

Nevo Tapware



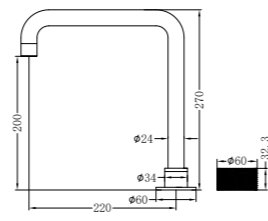
NR252001GR

Opal Progressive Basin Set Graphite
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T35958



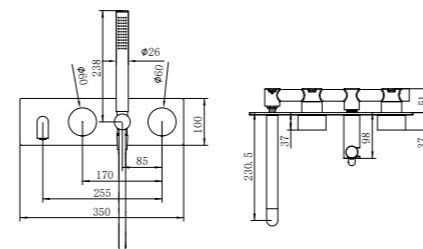
NR252001aGR

Opal Progressive Tall Basin Set Graphite
Wels Rating: 5 Star, 6L/Min
Wels REG No. T35924



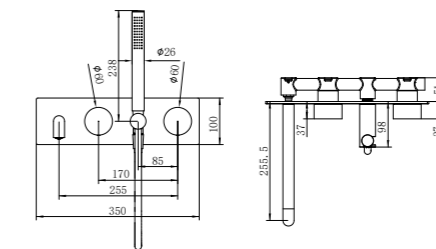
NR252003a230GR

Opal Progressive Shower System
With Spout 230mm Graphite
Wels Rating: 7.5L/Min, Not Star Rated



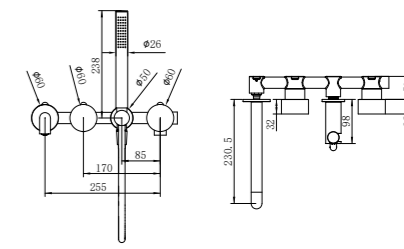
NR252003a250GR

Opal Progressive Shower System
With Spout 250mm Graphite
Wels Rating: 7.5L/Min, Not Star Rated



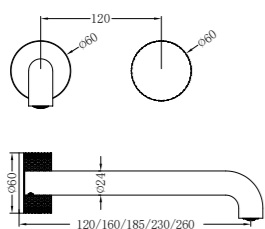
NR252003b230GR

Opal Progressive Shower System Separate
Plate With Spout 230mm Graphite
Wels Rating: 7.5L/Min, Not Star Rated



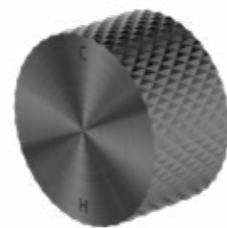
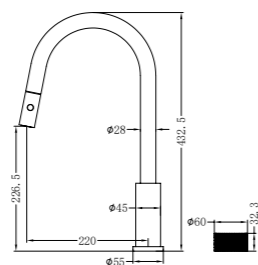
**NR252007a120GR/NR252007a160GR
NR252007a185GR/NR252007a230GR
NR252007a260GR**

Opal Progressive Wall Basin/Bath Set 120
/160/185/230/260mm Spout Graphite
Wels Rating: 5 Star, 6L/Min
Wels REG No. T41903/T40549/T40550
/T40551/T41904



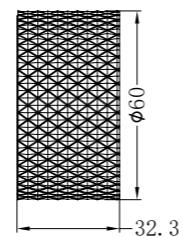
NR252008GR

Opal Progressive Pull Out Kitchen Set
Graphite
Wels Rating: 6 Star, 4.5L/Min
Wels REG No. T41356



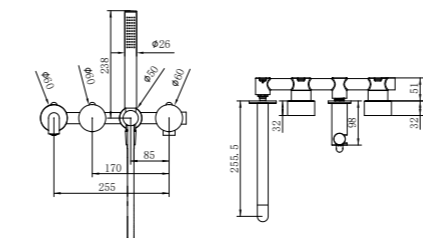
NR252009GR

Opal Progressive Shower Mixer
Graphite
Wels Rating: N/A



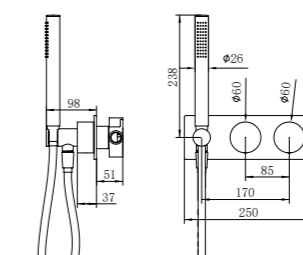
NR252003b250GR

Opal Progressive Shower System Separate
Plate With Spout 250mm Graphite
Wels Rating: 7.5L/Min, Not Star Rated



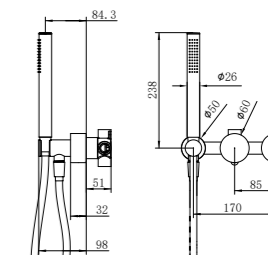
NR252003cGR

Opal Progressive Shower System
Graphite
Wels Rating: 7.5L/Min, Not Star Rated



NR252003dGR

Opal Progressive Shower System
Separate Plate Graphite
Wels Rating: 7.5L/Min, Not Star Rated



BATHROOM ACCESSORIES

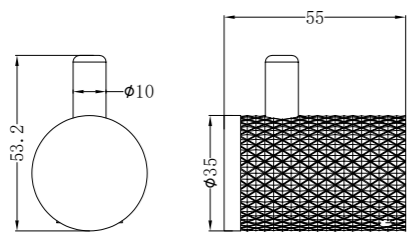
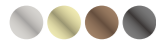
- Brushed Nickel
- Brushed Bronze
- Brushed Gold
- Graphite





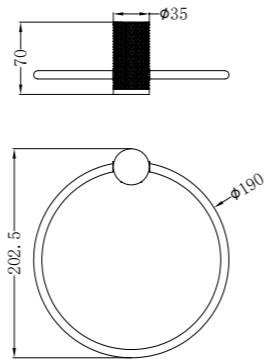
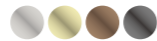
NR2582BN

Opal Robe Hook
Brushed Nickel



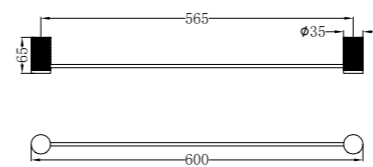
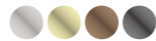
NR2580aBN

Opal Towel Ring
Brushed Nickel



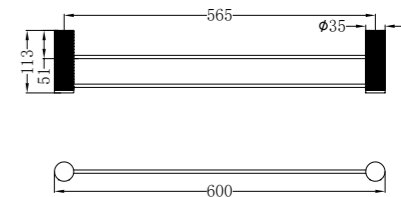
NR2524BN

Opal Single Towel Rail 600mm
Brushed Nickel



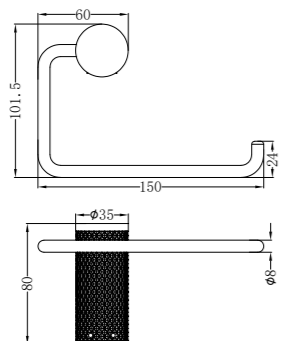
NR2524dBN

Opal Double Towel Rail 600mm
Brushed Nickel



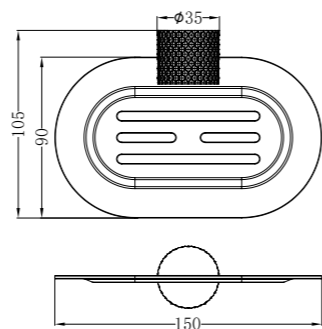
NR2586BN

Opal Toilet Roll Holder
Brushed Nickel



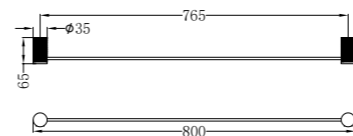
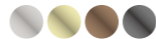
NR2581BN

Opal Soap Dish Holder
Brushed Nickel



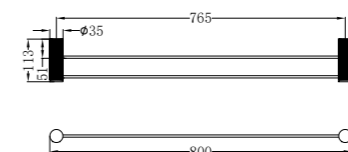
NR2530BN

Opal Single Towel Rail 800mm
Brushed Nickel



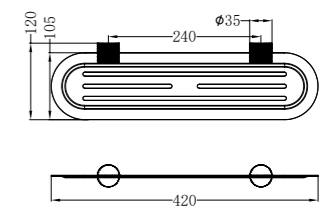
NR2530dBN

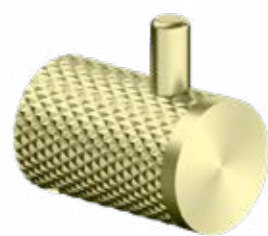
Opal Double Towel Rail 800mm
Brushed Nickel



NR2587aBN

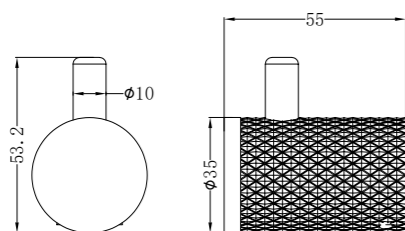
Opal Metal Shower Shelf
Brushed Nickel





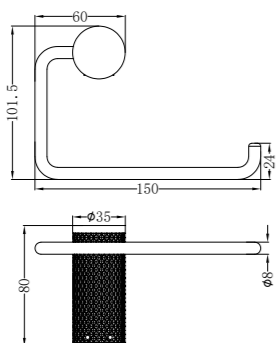
NR2582BG

Opal Robe Hook
Brushed Gold



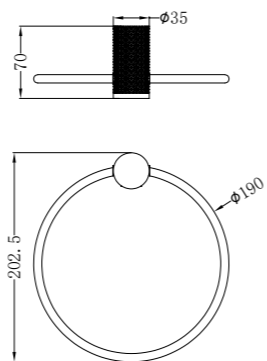
NR2586BG

Opal Toilet Roll Holder
Brushed Gold



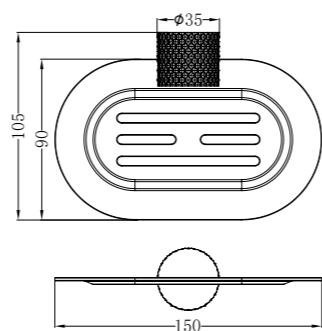
NR2580aBG

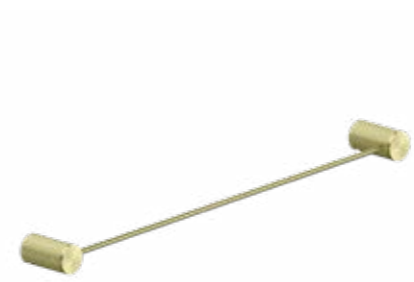
Opal Towel Ring
Brushed Gold



NR2581BG

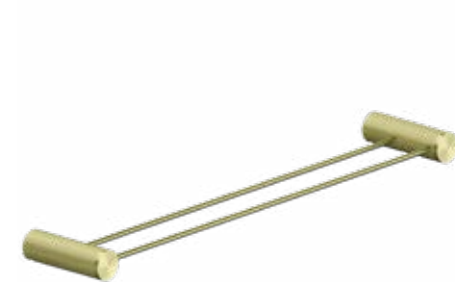
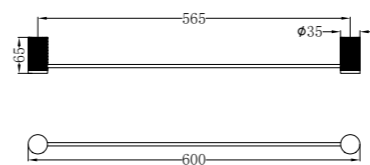
Opal Soap Dish Holder
Brushed Gold





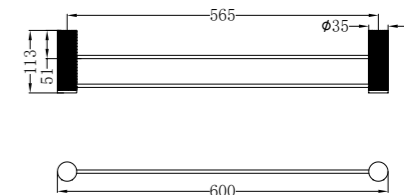
NR2524BG

Opal Single Towel Rail 600mm
Brushed Gold



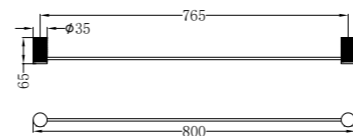
NR2524dBG

Opal Double Towel Rail 600mm
Brushed Gold



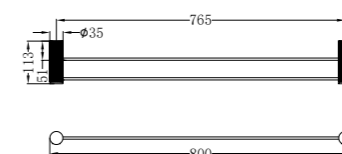
NR2530BG

Opal Single Towel Rail 800mm
Brushed Gold



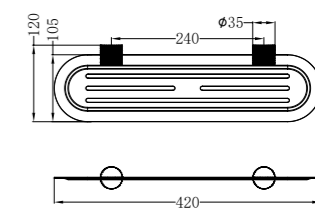
NR2530dBG

Opal Double Towel Rail 800mm
Brushed Gold



NR2587aBG

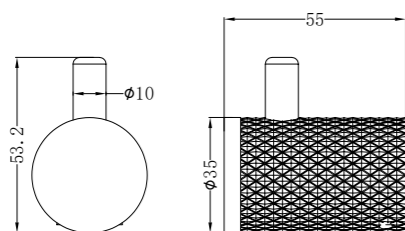
Opal Metal Shower Shelf
Brushed Gold





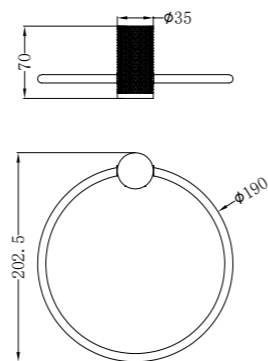
NR2582BZ

Opal Robe Hook
Brushed Bronze



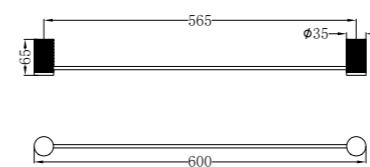
NR2580aBZ

Opal Towel Ring
Brushed Bronze



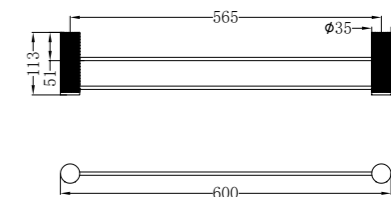
NR2524BZ

Opal Single Towel Rail 600mm
Brushed Bronze



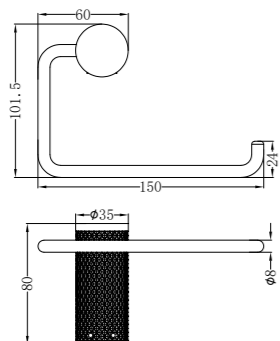
NR2524dBZ

Opal Double Towel Rail 600mm
Brushed Bronze



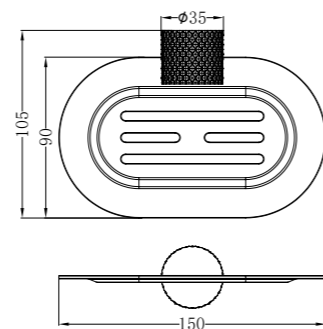
NR2586BZ

Opal Toilet Roll Holder
Brushed Bronze



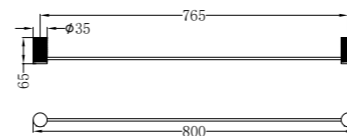
NR2581BZ

Opal Soap Dish Holder
Brushed Bronze



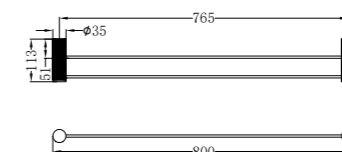
NR2530BZ

Opal Single Towel Rail 800mm
Brushed Bronze



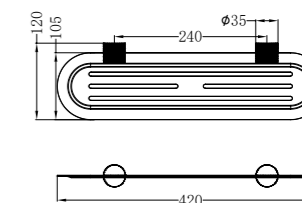
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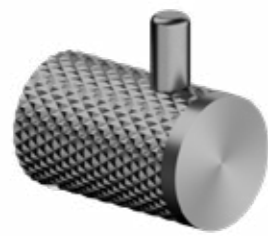
Opal Double Towel Rail 800mm
Brushed Bronze



NR2587aBZ

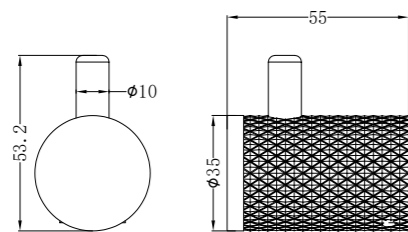
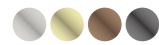
Opal Metal Shower Shelf
Brushed Bronze





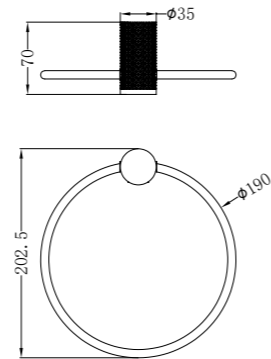
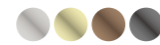
NR2582GR

Opal Robe Hook
Graphite



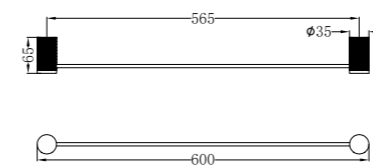
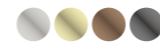
NR2580aGR

Opal Towel Ring
Graphite



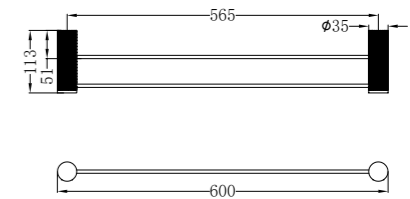
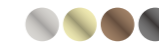
NR2524GR

Opal Single Towel Rail 600mm
Graphite



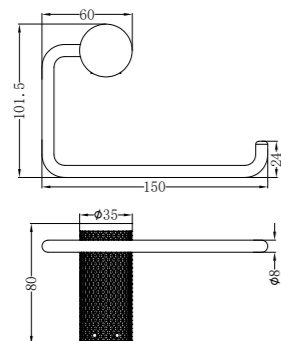
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Opal Double Towel Rail 600mm
Graphite



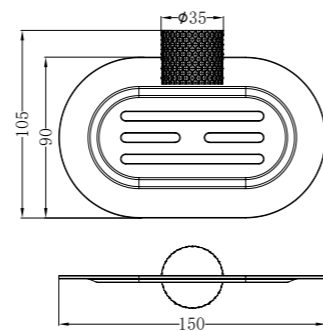
NR2586GR

Opal Toilet Roll Holder
Graphite



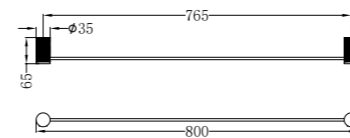
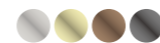
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Opal Soap Dish Holder
Graphite



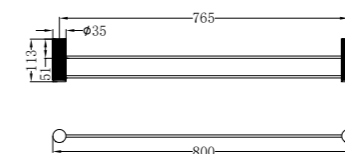
NR2530GR

Opal Single Towel Rail 800mm
Graphite



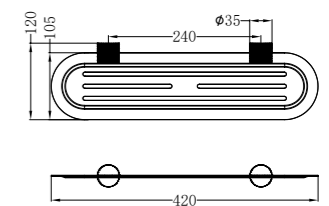
NR2530dGR

Opal Double Towel Rail 800mm
Graphite



NR2587aGR

Opal Metal Shower Shelf
Graphite

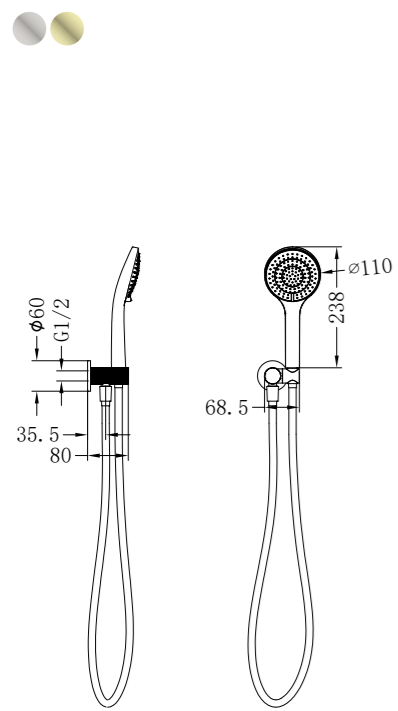


SHOWERS

- Brushed Nickel
- Brushed Bronze
- Brushed Gold
- Graphite



Opal Shower Bracket With Air Shower
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S15169

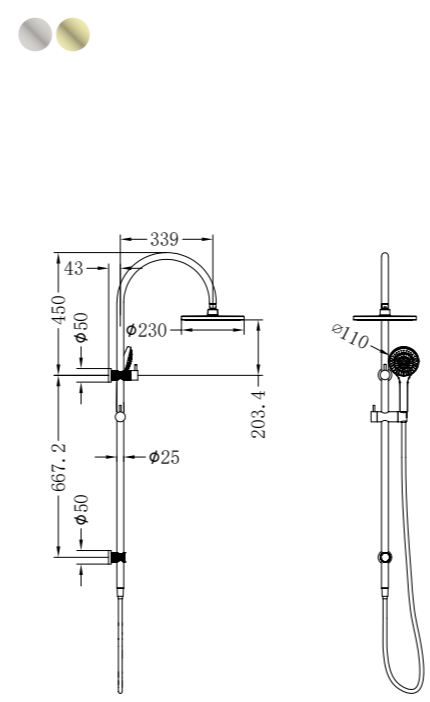


Brushed Nickel
NR251905BN



Brushed Gold
NR251905BG

Opal Twin Shower Set With Air Shower
 Wels Rating: Overhead Shower 3 Star, 9L/Min
 Hand Shower 3 Star, 9L/Min
 Wels REG No. S17347

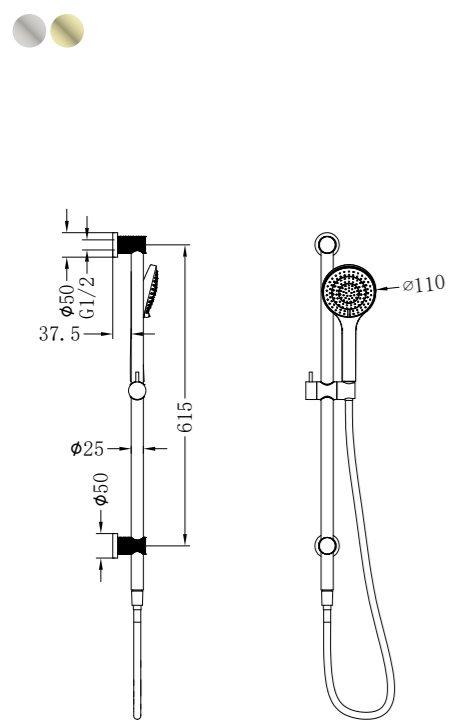


Brushed Nickel
NR251905bBN



Brushed Gold
NR251905bBG

Opal Shower Rail With Air Shower
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S15219



Brushed Nickel
NR251905aBN

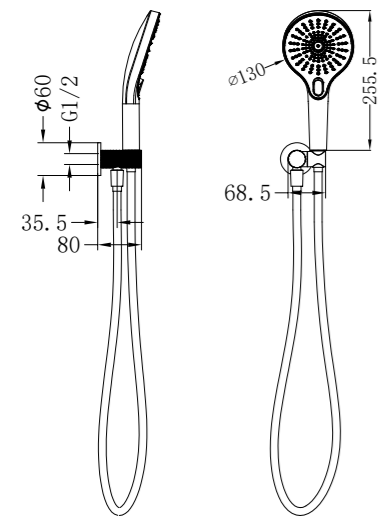
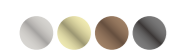


Brushed Gold
NR251905aBG



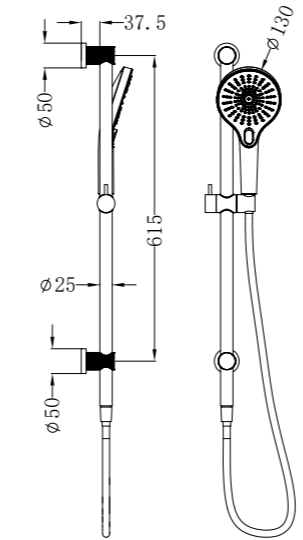
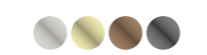
NR251905cBN

Opal Shower Bracket Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S15225



NR251905dBN

Opal Shower Rail Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S15221



Brushed Gold
NR251905cBG



Brushed Bronze
NR251905cBZ



Graphite
NR251905cGR



Brushed Gold
NR251905dBG



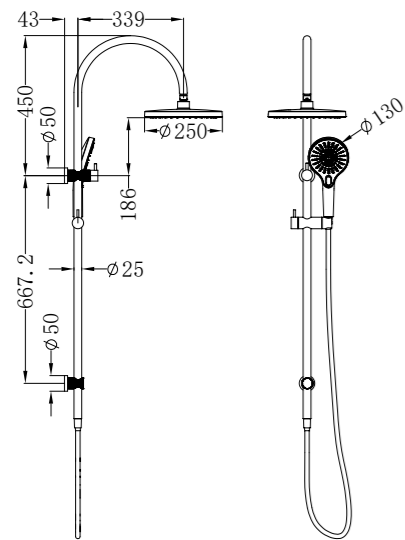
Brushed Bronze
NR251905dBZ



Graphite
NR251905dGR

NR251905eBN

Opal Twin Shower Set Brushed Nickel
Wels Rating: Overhead Shower 3 Star, 9L/Min
Hand Shower 3 Star, 9L/Min
Wels REG No. S17338



Brushed Gold
NR251905eBG



Brushed Bronze
NR251905eBZ



Graphite
NR251905eGR



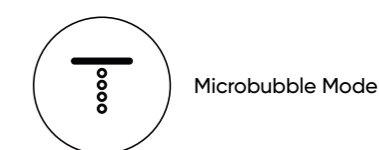
Air Shower II

This new Air Shower II is going to completely transform the way you look at showering.

Our product development team have redesigned the shower nozzles with 4 times as many holes compared to the first generation for an even more delicate splash and lighter, airier feel.

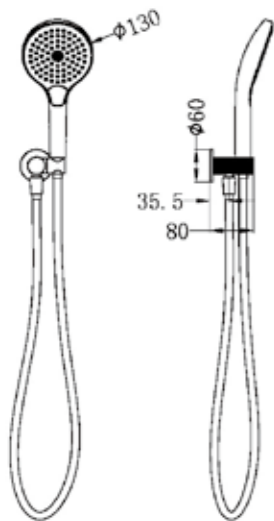
Hand-held Air shower II has 76 nodules, each with 6 holes, hence providing you with the ultimate showering experience. Air Shower II also comes with increased functionality with the inclusion of superior decontamination. Forget the worries of clogging outlet holes due to water quality problems as you can get rid of residual deposits at a touch of a button.

This provides you with the same luxurious feel from the first time you experience it until the last.



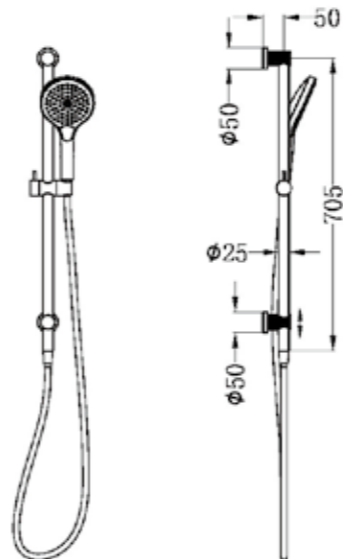
NR251905fBN

Opal Shower Bracket With Air Shower II
Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17299



NR251905gBN

Opal Shower Rail With Air Shower II
Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17301



Brushed Gold
NR251905fBG



Brushed Bronze
NR251905fBZ



Graphite
NR251905fGR



Brushed Gold
NR251905gBG



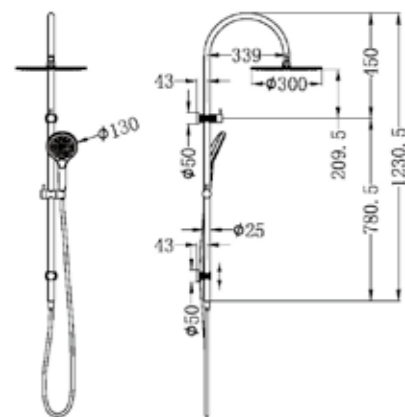
Brushed Bronze
NR251905gBZ



Graphite
NR251905gGR

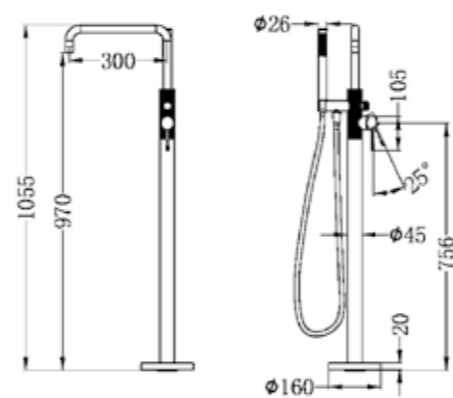
NR251905hBN

Opal Twin Shower Set With Air Shower II
Brushed Nickel
Wels Rating: Overhead Shower 3 Star, 9L/Min
Hand Shower 3 Star, 9L/Min
Wels REG No. S17340



NR251903aBN

Opal Free Standing Bath Mixer With Hand Shower
Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17464



Brushed Gold
NR251905hBG



Brushed Bronze
NR251905hBZ



Graphite
NR251905hGR



Brushed Gold
NR251903aBG



Brushed Bronze
NR251903aBZ

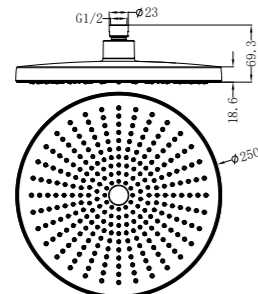


Graphite
NR251903aGR



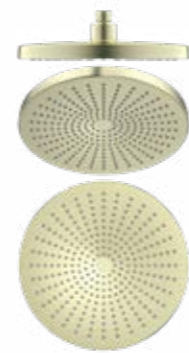
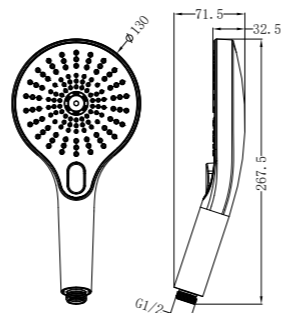
NR508079BN

250mm Opal Shower Head Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17297



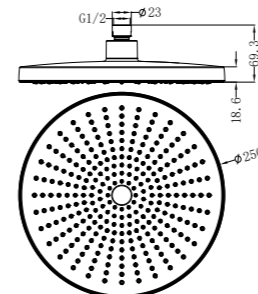
NR508077BN

Opal Hand Shower Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S15216



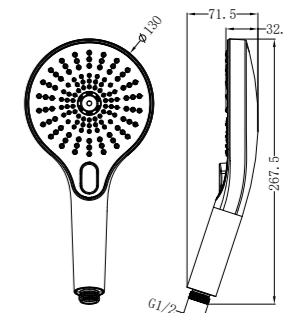
NR508079BG

250mm Opal Shower Head Brushed Gold
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17297



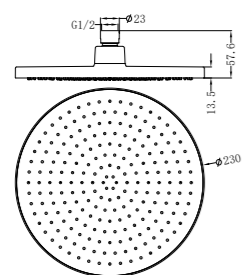
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Opal Hand Shower Brushed Gold
Wels Rating: 3 Star, 9L/Min
Wels REG No. S15216



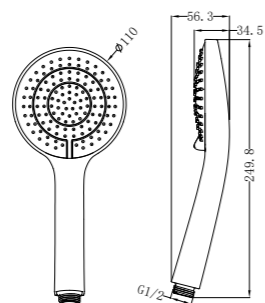
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230mm Air Shower Head Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17296



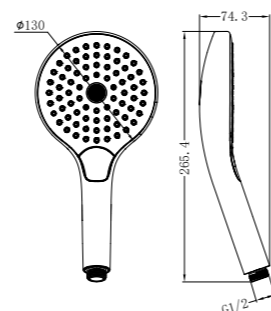
NR508074BN

Air Hand Shower Brushed Nickel
Water Rating: 3 Star, 9L/Min
Wels REG No. S15215



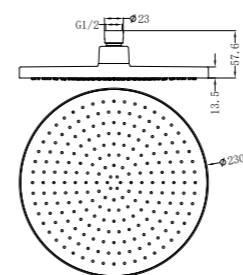
NR508002BN

Air Hand Shower II Brushed Nickel
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17336



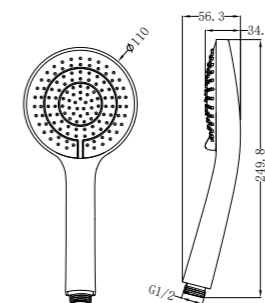
NR508076BG

230mm Air Shower Head Brushed Gold
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17296



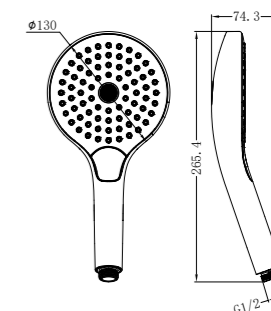
NR508074BG

Air Hand Shower Brushed Gold
Water Rating: 3 Star, 9L/Min
Wels REG No. S15215



NR508002BG

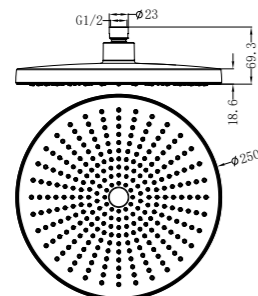
Air Hand Shower II Brushed Gold
Wels Rating: 3 Star, 9L/Min
Wels REG No. S17336





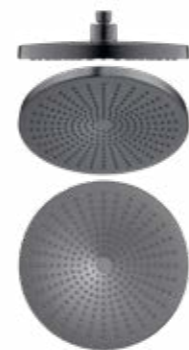
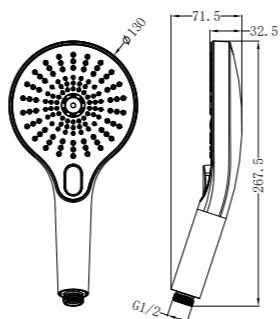
NR508079BZ

250mm Opal Shower Head Brushed Bronze
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S17297



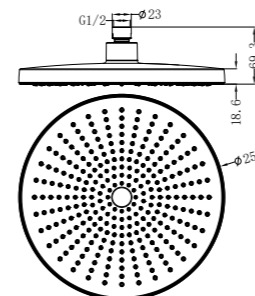
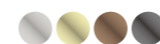
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Opal Hand Shower Brushed Bronze
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S15216



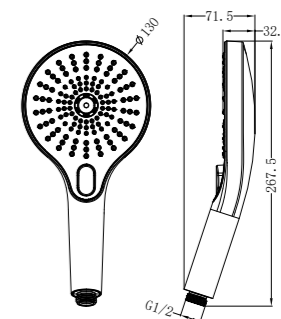
NR508079GR

250mm Opal Shower Head Graphite
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S17297



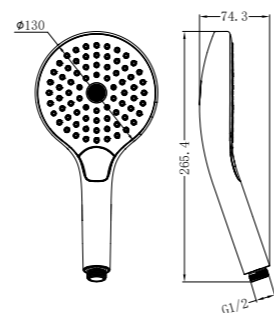
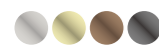
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Opal Hand Shower Graphite
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S15216



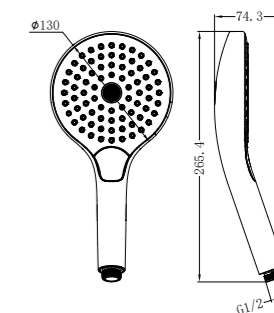
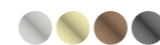
NR508002BZ

Air Hand Shower II Brushed Bronze
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S17336





NR508002GR

Air Hand Shower II Graphite
 Wels Rating: 3 Star, 9L/Min
 Wels REG No. S17336



OTHERS ACCESSORIES

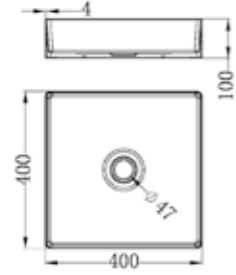
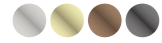
-  Brushed Nickel
-  Brushed Bronze
-  Brushed Gold
-  Graphite





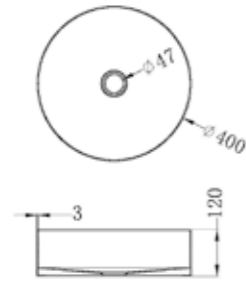
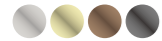
NRB401sBN

Square 400mm Stainless Steel Basin
Brushed Nickel



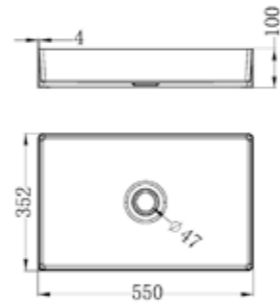
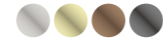
NRB401rBN

Round 400mm Stainless Steel Basin
Brushed Nickel



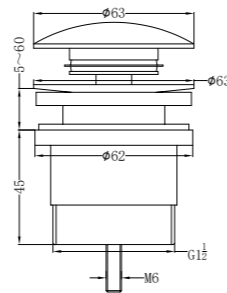
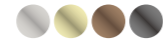
NRB3555BN

Rectangle Stainless Steel Basin
Brushed Nickel



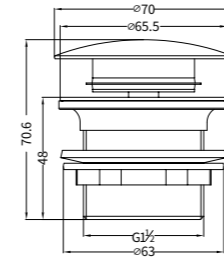
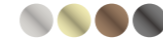
NRA706BN

Universal Pop Up Waste
Brushed Nickel



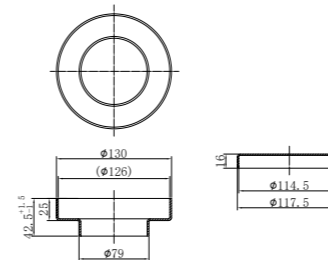
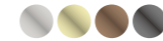
NRA707BN

40mm Bath Pop-Up Plug With Removable Waste No Overflow
Brushed Nickel



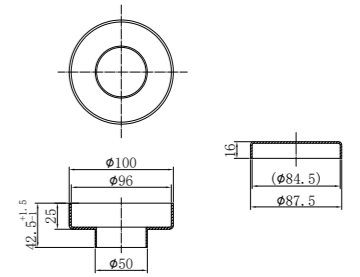
NRFW004BN

130mm Round Tile Insert Floor Waste 80mm Outlet
Brushed Nickel



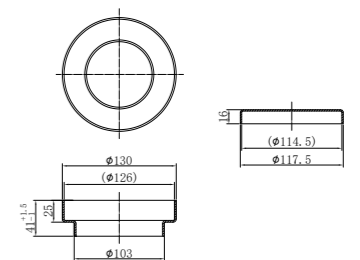
NRFW003BN

100mm Round Tile Insert Floor Waste 50mm Outlet
Brushed Nickel



NRFW005BN

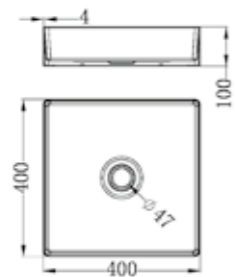
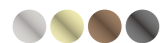
130mm Round Tile Insert Floor Waste 100mm Outlet
Brushed Nickel





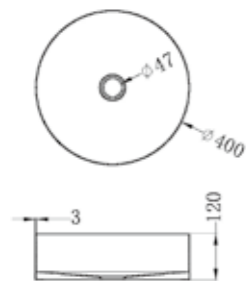
NRB401sBG

Square 400mm Stainless Steel Basin
Brushed Gold



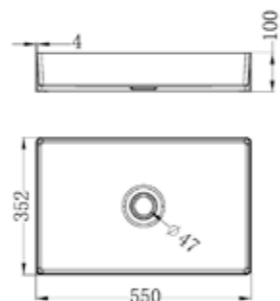
NRB401rBG

Round 400mm Stainless Steel Basin
Brushed Gold



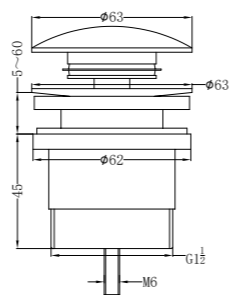
NRB3555BG

Rectangle Stainless Steel Basin
Brushed Gold



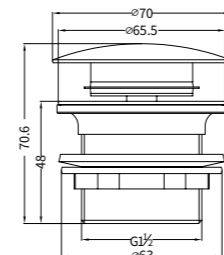
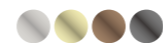
NRA706BG

Universal Pop Up Waste
Brushed Gold



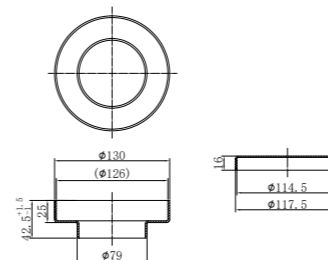
NRA707BG

40mm Bath Pop-Up Plug With Removable Waste No Overflow
Brushed Gold



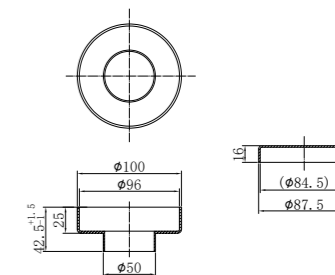
NRFW004BG

130mm Round Tile Insert Floor Waste 80mm Outlet
Brushed Gold



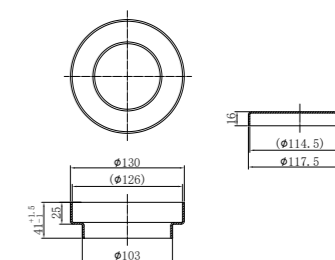
NRFW003BG

100mm Round Tile Insert Floor Waste 50mm Outlet
Brushed Gold



NRFW005BG

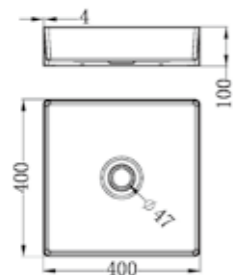
130mm Round Tile Insert Floor Waste 100mm Outlet
Brushed Gold





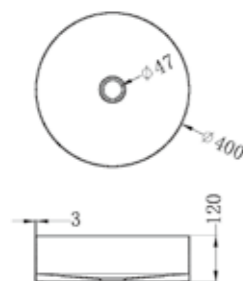
NRB401sBZ

Square 400mm Stainless Steel Basin
Brushed Bronze



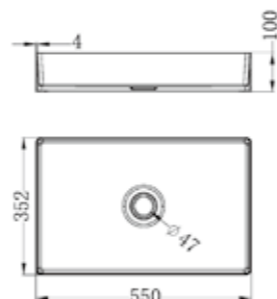
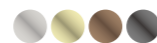
NRB401rBZ

Round 400mm Stainless Steel Basin
Brushed Bronze



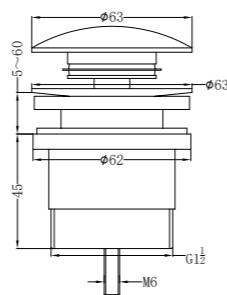
NRB3555BZ

Rectangle Stainless Steel Basin
Brushed Bronze



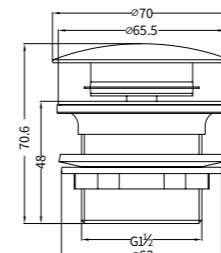
NRA706BZ

Universal Pop Up Waste
Brushed Bronze



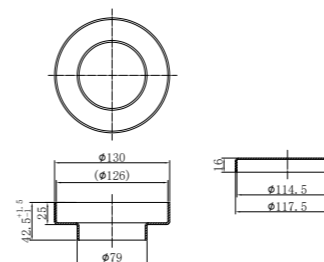
NRA707BZ

40mm Bath Pop-Up Plug With Removable Waste No Overflow
Brushed Bronze



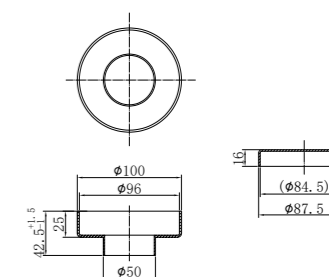
NRFW004BZ

130mm Round Tile Insert Floor Waste 80mm Outlet
Brushed Bronze



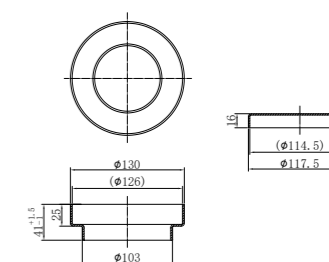
NRFW003BZ

100mm Round Tile Insert Floor Waste 50mm Outlet
Brushed Bronze



NRFW005BZ

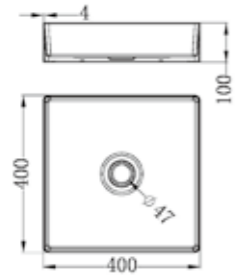
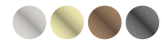
130mm Round Tile Insert Floor Waste 100mm Outlet
Brushed Bronze





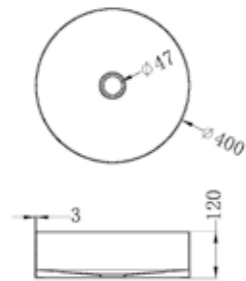
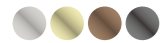
NRB401sGR

Square 400mm Stainless Steel Basin
Graphite



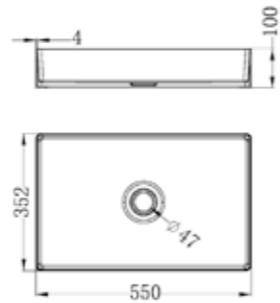
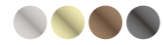
NRB401rGR

Round 400mm Stainless Steel Basin
Graphite



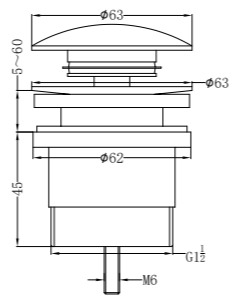
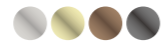
NRB3555GR

Rectangle Stainless Steel Basin
Graphite



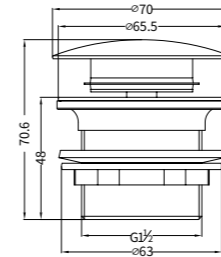
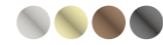
NRA706GR

Universal Pop Up Waste
Graphite



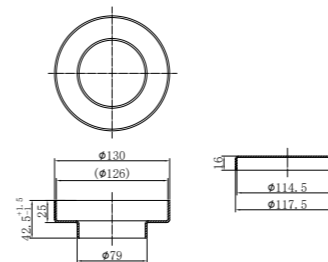
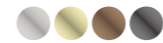
NRA707GR

40mm Bath Pop-Up Plug With Removable Waste No Overflow
Graphite



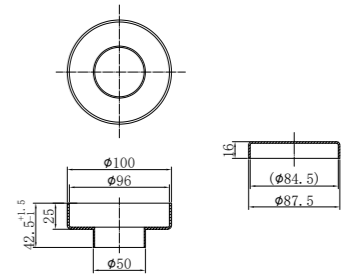
NRFW004GM

130mm Round Tile Insert Floor Waste 80mm Outlet
Gun Metal



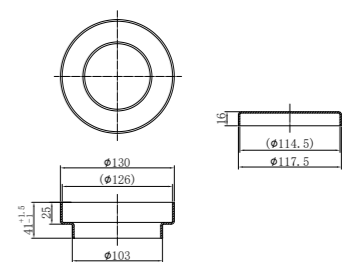
NRFW003GM

100mm Round Tile Insert Floor Waste 50mm Outlet
Gun Metal



NRFW005GM

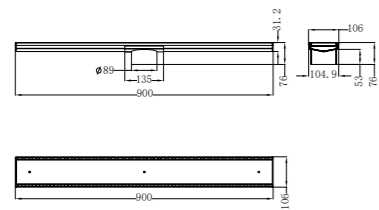
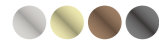
130mm Round Tile Insert Floor Waste 100mm Outlet
Gun Metal





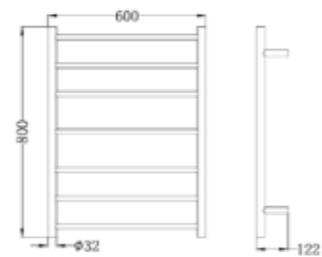
NRFG001hsBN

Tile Insert V Channel Floor Grate 89mm Outlet With Hole Saw
Brushed Nickel



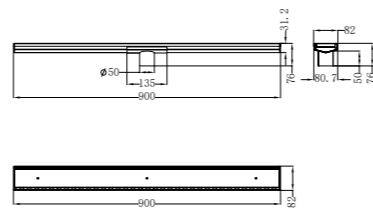
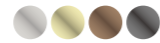
NR190001BN

Non-Heated Towel Ladder
Brushed Nickel



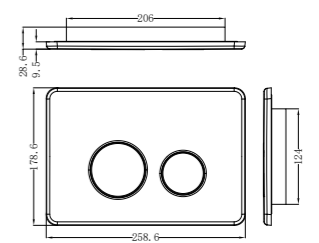
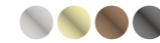
NRFG002hsBN

Tile Insert V Channel Floor Grate 50mm Outlet With Hole Saw
Brushed Nickel



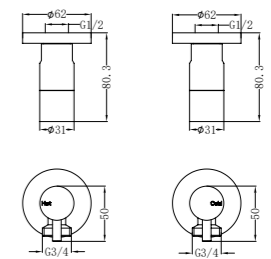
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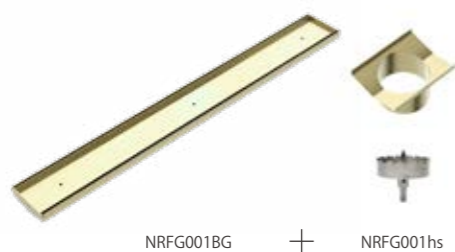
In Wall Toilet Push Plate
Brushed Nickel



NR262109dBN

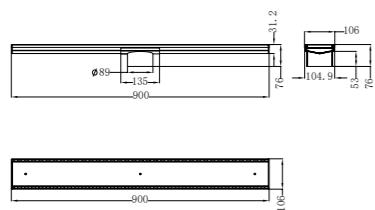
Washing Machine Tap Set
Brushed Nickel





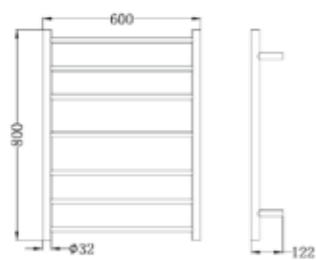
NRFG001hsBG

Tile Insert V Channel Floor Grate 89mm Outlet With Hole Saw
Brushed Gold



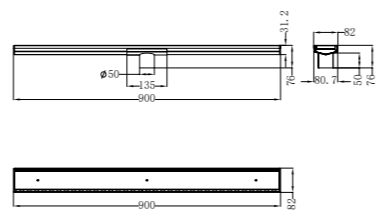
NR190001BG

Non-Heated Towel Ladder
Brushed Gold



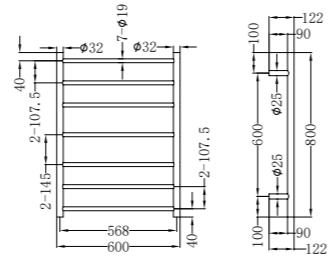
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Tile Insert V Channel Floor Grate 50mm Outlet With Hole Saw
Brushed Gold



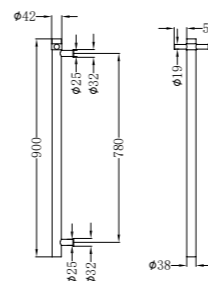
NR190002hBG

Heated Towel Ladder
Brushed Gold



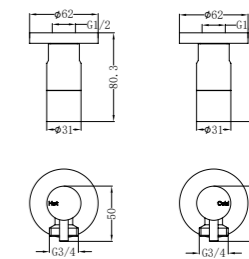
NRV900hBG

Heated Vertical Towel Rail
Brushed Gold



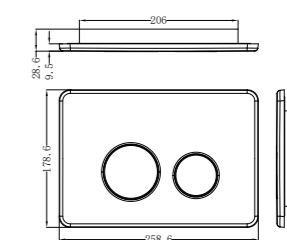
NR262109dBG

Washing Machine Tap Set
Brushed Gold



NRPL001BG

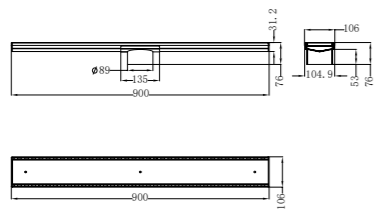
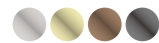
In Wall Toilet Push Plate
Brushed Gold





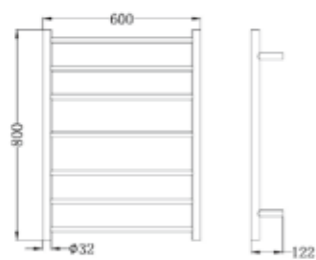
NRFG001hsBZ

Tile Insert V Channel Floor Grate 89mm Outlet With Hole Saw
Brushed Bronze



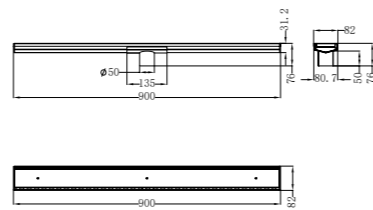
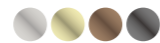
NR190001BZ

Non-Heated Towel Ladder
Brushed Bronze



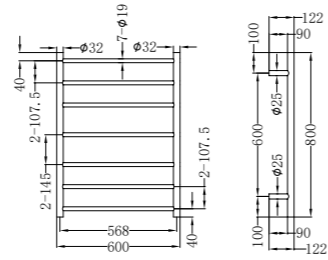
NRFG002hsBZ

Tile Insert V Channel Floor Grate 50mm Outlet With Hole Saw
Brushed Bronze



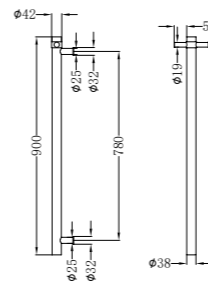
NR190002hBZ

Heated Towel Ladder
Brushed Bronze



NRV900hBZ

Heated Vertical Towel Rail
Brushed Bronze



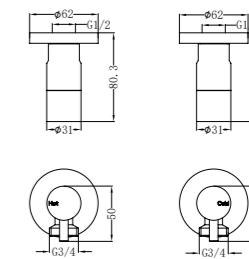
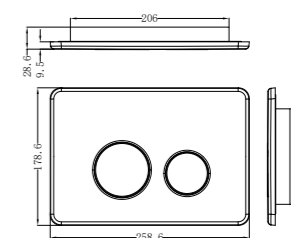
NR262109dBZ

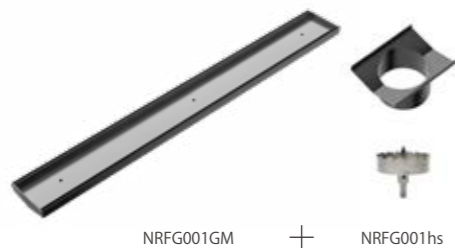
Washing Machine Tap Set
Brushed Bronze



NRPL001BZ

In Wall Toilet Push Plate
Brushed Bronze

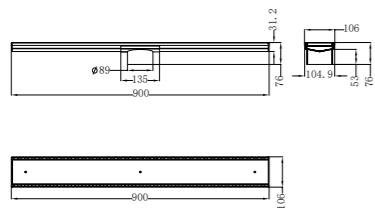




NRFG001GM + NRFG001hs

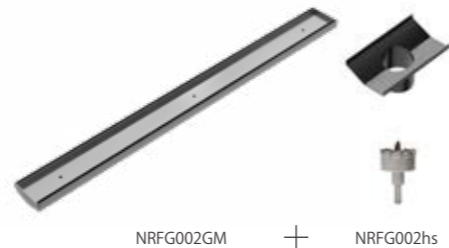
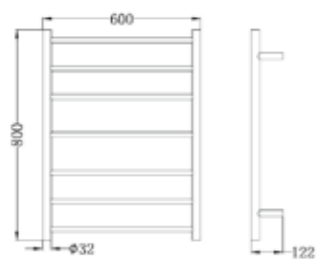
NRFG001hsGM

Tile Insert V Channel Floor Grate 89mm Outlet With Hole Saw
Gun Metal



NR190001GR

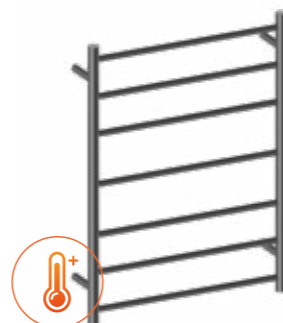
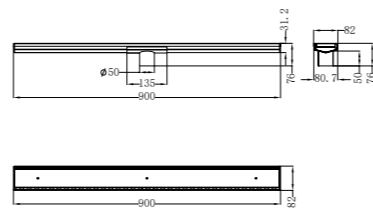
Non-Heated Towel Ladder
Graphite



NRFG002GM + NRFG002hs

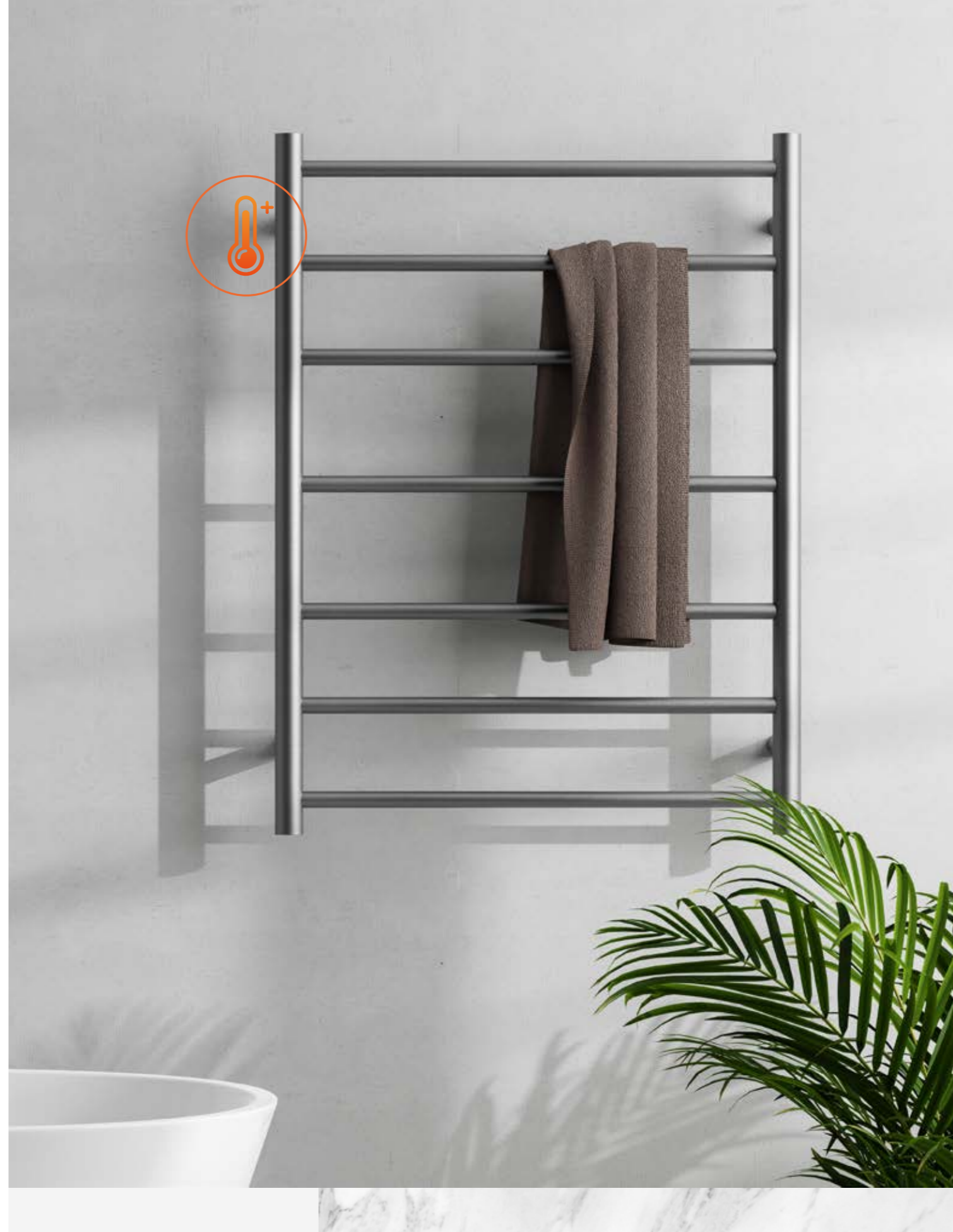
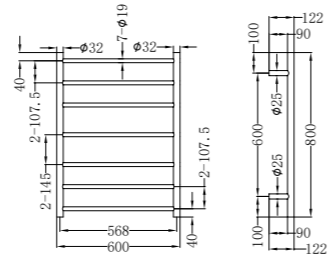
NRFG002hsGM

Tile Insert V Channel Floor Grate 50mm Outlet With Hole Saw
Gun Metal



NR190002hGR

Heated Towel Ladder
Graphite

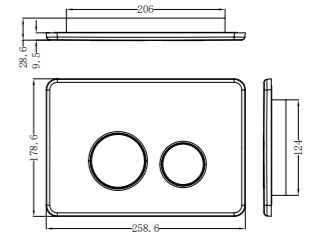
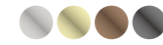


Heated Towel Ladder



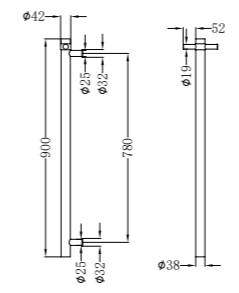
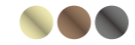
NRPL001GR

In Wall Toilet Push Plate
Graphite



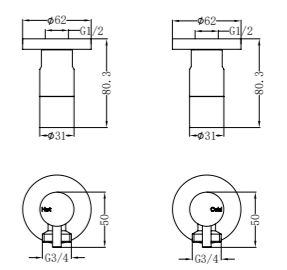
NRV900hGR

Heated Vertical Towel Rail
Graphite



NR262109dGR

Washing Machine Tap Set
Graphite

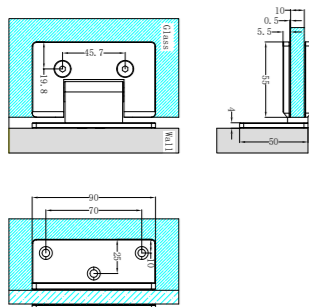


Heated Vertical Towel Rail



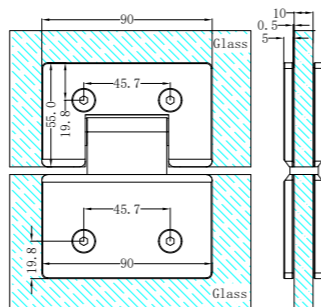
NRSH101aBN

90 Degree Glass to Wall Shower Hinge 10mm Glass
Brushed Nickel



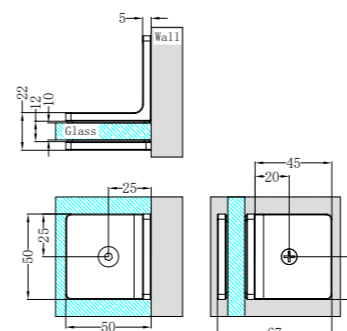
NRSH102aBN

180 Degree Glass to Glass Shower Hinge 10mm Glass
Brushed Nickel



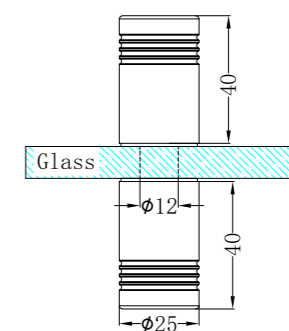
NRSH204aBN

90 Degree Glass to Wall Bracket 10mm Glass
Brushed Nickel



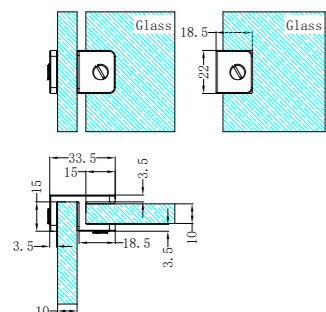
NRSH301aBN

Round Shower Knob
Brushed Nickel



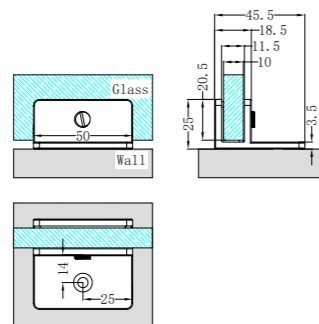
NRSH201aBN

Over-Panel Glass to Glass Fitting 10mm Glass
Brushed Nickel



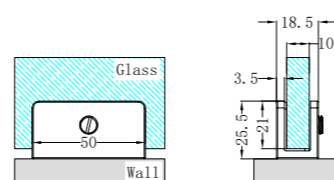
NRSH202aBN

Shower F Bracket 10mm Glass
Brushed Nickel



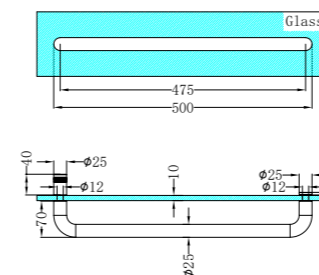
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Shower U Bracket 10mm Glass
Brushed Nickel



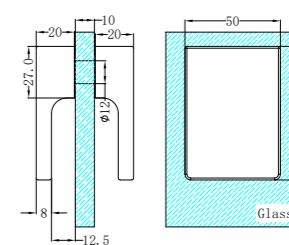
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Square Shower Knob Handle
Brushed Nickel



NRSH303aBN

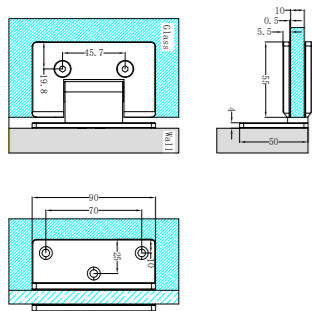
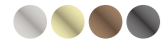
Towel Bar 500mm
Brushed Nickel





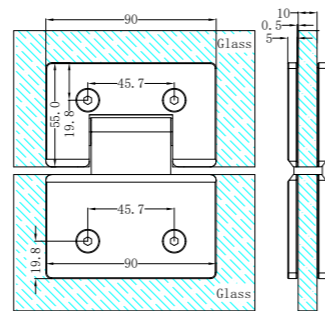
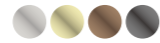
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90 Degree Glass to Wall Shower Hinge 10mm Glass
Brushed Gold



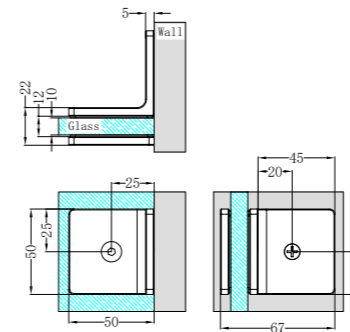
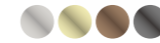
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180 Degree Glass to Glass Shower Hinge 10mm Glass
Brushed Gold



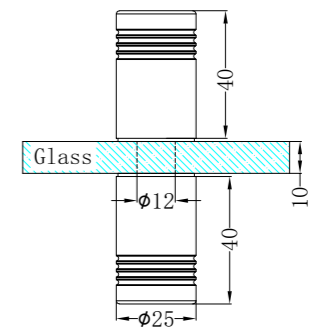
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90 Degree Glass to Wall Bracket 10mm Glass
Brushed Gold



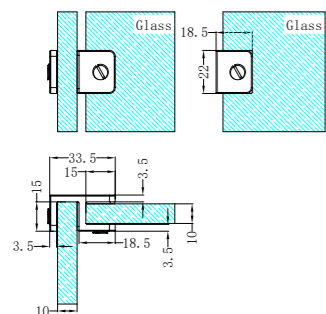
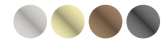
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Round Shower Knob
Brushed Gold



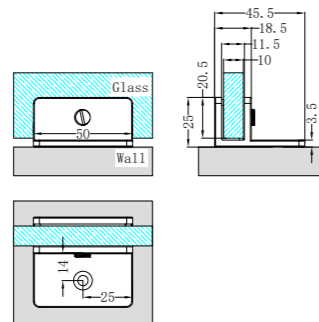
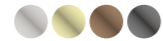
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Over-Panel Glass to Glass Fitting 10mm Glass
Brushed Gold



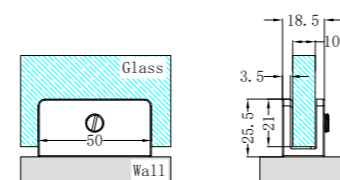
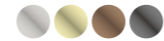
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Shower F Bracket 10mm Glass
Brushed Gold



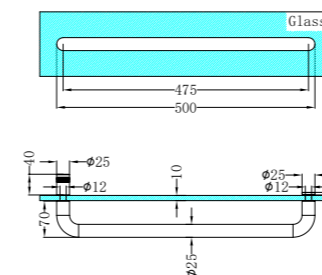
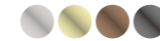
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Shower U Bracket 10mm Glass
Brushed Gold



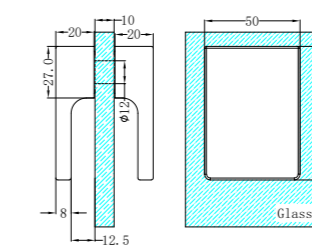
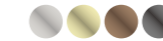
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Square Shower Knob Handle
Brushed Gold



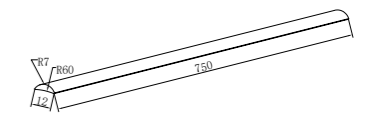
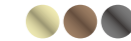
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Towel Bar 500mm
Brushed Gold



NRSH401BG

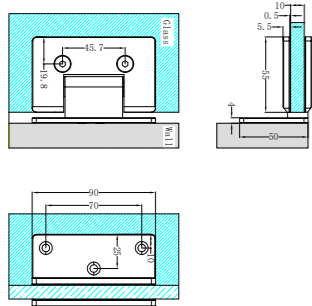
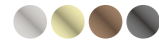
Half Round Water Seal Rail 750mm
Brushed Gold





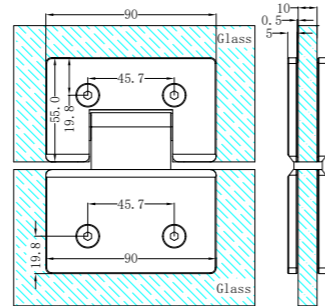
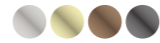
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90 Degree Glass to Wall Shower Hinge 10mm Glass
Brushed Bronze



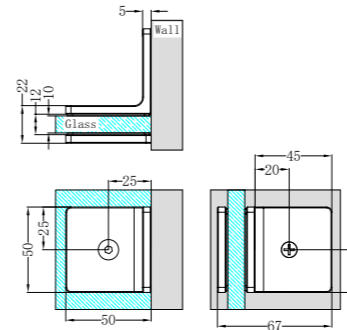
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180 Degree Glass to Glass Shower Hinge 10mm Glass
Brushed Bronze



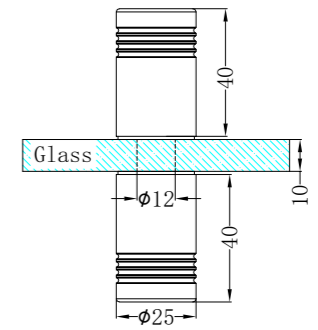
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90 Degree Glass to Wall Bracket 10mm Glass
Brushed Bronze



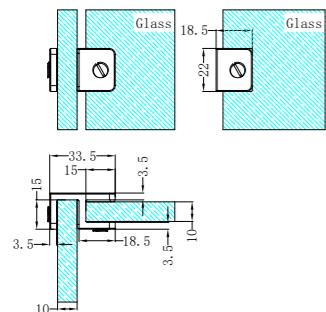
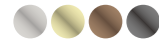
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Round Shower Knob
Brushed Bronze



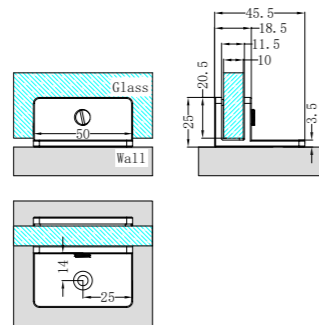
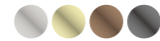
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Over-Panel Glass to Glass Fitting 10mm Glass
Brushed Bronze



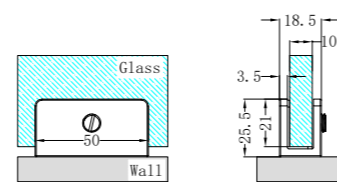
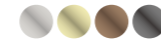
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Shower F Bracket 10mm Glass
Brushed Bronze



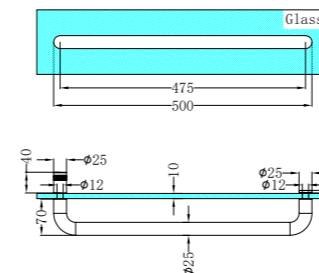
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Shower U Bracket 10mm Glass
Brushed Bronze



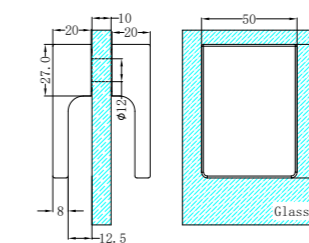
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Square Shower Knob Handle
Brushed Bronze



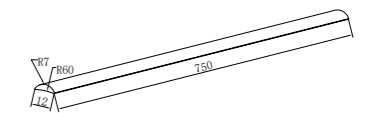
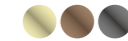
NRSH303aBZ

Towel Bar 500mm
Brushed Bronze



NRSH401BZ

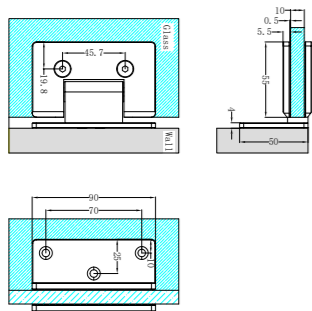
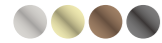
Half Round Water Seal Rail 750mm
Brushed Bronze





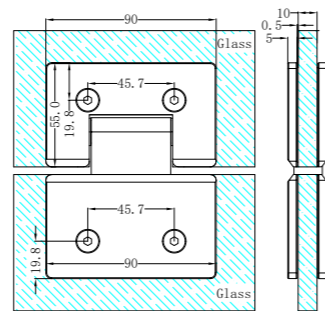
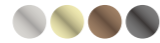
NRSH101aGM

90 Degree Glass to Wall Shower Hinge 10mm Glass
Gun Metal



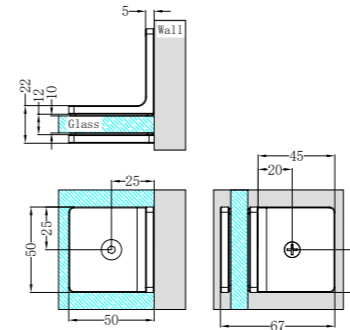
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180 Degree Glass to Glass Shower Hinge 10mm Glass
Gun Metal



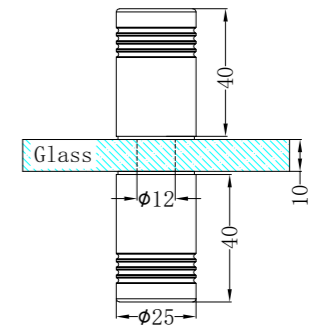
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90 Degree Glass to Wall Bracket 10mm Glass
Gun Metal



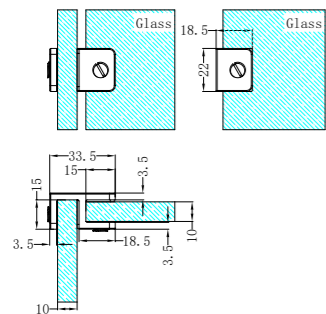
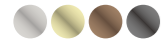
NRSH301aGM

Round Shower Knob
Gun Metal



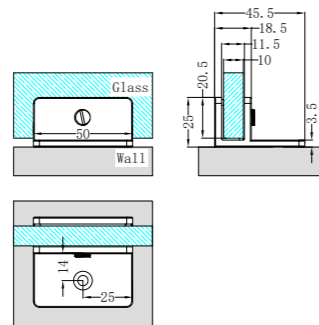
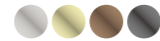
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Over-Panel Glass to Glass Fitting 10mm Glass
Gun Metal



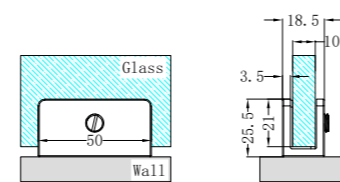
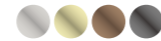
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Shower F Bracket 10mm Glass
Gun Metal



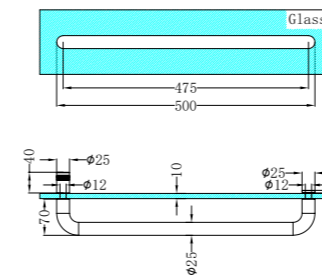
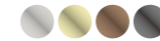
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Shower U Bracket 10mm Glass
Gun Metal



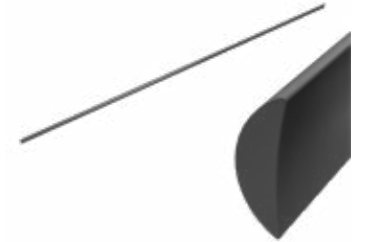
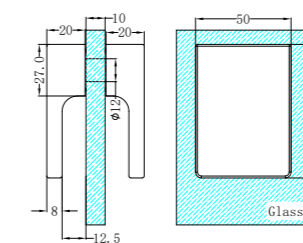
NRSH302aGM

Square Shower Knob Handle
Gun Metal



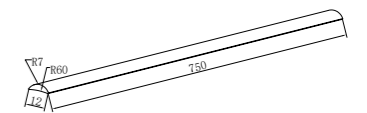
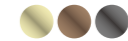
NRSH303aGM

Towel Bar 500mm
Gun Metal



NRSH401GM

Half Round Water Seal Rail 750mm
Gun Metal



Warranty Periods

- 1.Goods sold by are made to the highest industry standards and quality, which is reflected in the warranty against defects.
- 2.This warranty policy is issued by Nero Bathrooms International Pty Ltd t/as Nero Tapware ABN 57 148 833 989 (Supplier) of 11-13 Buontempo Road Carrum Downs, Victoria, Australia, telephone (03) 8786 3170, email warranty@nerotapware.com.au.
- 3.The following warranty periods apply to goods purchased after 1 January 2023:

Category	Warranty Period	Warranty Details
Mixer Taps	15 years	<ul style="list-style-type: none"> · 15 years Replacement Cartridge only. · 10 years Replacement products or parts on all finishes. · 1 year Replacement products or parts & Labour.
Showers	10 years	<ul style="list-style-type: none"> · 10 years Replacement products or parts on chrome finishes. Note: Metal Shower hoses only have 5 years replacement warranty. · 10 years Replacement products or parts on other finishes. · 1 year replacement products or parts & Labour.
Bath Outlets	10 years	<ul style="list-style-type: none"> · 10 years replacement products or parts only on all finish.
Bathroom Accessories	10 years	<ul style="list-style-type: none"> · 10 years Replacement products or parts only.
Other Accessories	10 years	<ul style="list-style-type: none"> · 10 years on universal pop up waste replacement only. · 10 years on bottle trap replacement only. · 10 years on glass hardware replacement only. · 10 years on toilet push plate replacement only. · 10 years on floor waste replacement only.
Commercial Range	1 years	<ul style="list-style-type: none"> · 1 year Replacement products or parts & Labour.

Nero Premium Line

Opal, Opal Progressive, Kara Progressive, York, Bianca 15 years & Mecca Tapware	15 years	<ul style="list-style-type: none"> · 15 years replacement cartridge only. · 15 years replacement products or parts on all finishes. · 2 years replacement products or parts & Labour.
Opal, York, Bianca, Mecca & Mecca Care Showers	15 years	<ul style="list-style-type: none"> · 15 years replacement products or parts on all finishes. · 2 years replacement products or parts & Labour.
Opal ,York, Bianca, Mecca & Mecca Care Bathroom Accessories	10 years	<ul style="list-style-type: none"> · 10 years replacement products or parts on all finishes.
Opal Metal Basin	15 years	<ul style="list-style-type: none"> · 15 years replacement products on all finishes.
Heated Towel Rails	10 years	<ul style="list-style-type: none"> · 10 years replacement products or parts on all finishes. · 1 year on power transformer.
Claudia Sensor Mixer	10 years	<ul style="list-style-type: none"> · 10 years replacement products or parts on all finishes. · 1 year replacement products or parts & Labour for Commercial Use.

4.The warranty period commences from date of purchase, or for new buildings from date of handover.

5.To make a warranty claim, the customer must either contact the seller from which the customer purchased the goods, or contact the Supplier directly by telephone on (03) 8786 3170, by email at warranty@nerotapware.com.au, by fax at (03) 8786 3175 or using the online claim form at <https://nero-warranty.tradieconnect.me/admincustom/api/warrantyform1/?service=2600&-serviceselect=2600&status=5>. The claimant must provide proof of purchase or equivalent documentation such as handover documentation for new homes.

6.The expense of claiming on the warranty will be borne by the customer claiming on the warranty.

7.This warranty covers the repair or, at Supplier's option, replacement of any goods which are defective through faulty manufacture or materials, free of charge and labour. The Supplier reserves the right to alter, or amend this warranty offer in writing at any time. The Supplier reserves the right to provide minor components (eg. Handles, aerators, buttons, dress rings, spindle/cartridges and seals) as 'Parts Only' to the customer. This warranty does not cover any claims for labour, additional products or parts associated with allegedly faulty goods for work not approved in advance in writing by the Supplier.

8.For installed goods, the Supplier requires adequate access to assess the goods, fittings and fixtures to assess any warranty claim, and to undertake any warranty repairs. The Supplier will not be responsible for any consequential damage or costs where adequate access to goods, fittings or fixtures is not provided.

9.For discontinued or unavailable goods, the Supplier may replace the goods with equivalent current or available goods, using best endeavours to match the appearance and specifications of the original goods.

10.Supplier's obligations under warranty are limited to the repair or, at Supplier's option, replacement of any products of any products which are defective through faulty workmanship or materials. To the extend permitted by law, Supplier will not be liable for any loss to furniture, floor coverings, walls, fixtures or any consequential loss of any kind caused by any defect in the product components.

11.This warranty does not cover defects caused by or arising from any of the following:

- 11.1.goods installed by a person other than a licenced lumber. This does not apply to bathroom accessories such as towel rails,shelves, etc;
- 11.2.goods not installed to relevant national standards or state regulations;
- 11.3.tapware exposed to water pressures and/or temperatures that exceed stated limitations as pers the standard installationinstructions. Note: AS/NZS 3500.1:2003 specifies 500kPA maximum water supply pressure at any outlet within a building for newinstallations;
- 11.4.fitting of other devices to the outlet of tapware (eg water filters);
- 11.5.fitting of in tap body or end of line water flow regulating devices that have not been approved by Supplier;
- 11.6.products used for incorrect applications, non-potable water, etc;
- 11.7.damage as a result of obstruction due to inadequate flushing of system before use;
- 11.8.service, repairs or other non-standard replacement parts previously undertaken

without Supplier's prior written approval;

- 11.9.damage to finishes by adhesives, sealant, etc;
- 11.10.damage to finishes which arise from installation or post-installation use;
- 11.11.failure to observe manufacturer's care and cleaning instructions;
- 11.12.improper or abusive use of product and/or damage resulting from misuse, accident or neglect.

12.Should any warranty claim be made and service attended to by the Supplier or its authorised service agent, and the fault is dueto a cause expressly excluded from this warranty above, the Supplier reserves the right to charge a service fee for attending and/or any work carried out.

13.This warranty is in addition to customer's rights under the Australian Consumer Law.

14.Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- 14.1.to cancel your service contract with us; and
- 14.2.to refund for the unused portion, or to compensation for its reduced value.You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitledto be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.