

Warranty & Maintenance Manual

Prepared by:

**ACOUSTIC BLINDS AND
CURTAINS PTY LTD**

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ACOUSTIC
BLINDS AND CURTAINS

MAINTENANCE

Vacuum and shake off dirt: There are two ways to remove dust from draperies – for heavy fabrics such as wool, you can vacuum the dust off the curtain. For more delicate fabrics such as sheer, velvet and polyester, shake them well, so the dust can fall and settle around the room, then vacuum the surroundings and wipe the dirty furniture.

Brush away lint: Certain fabrics can collect lint and pet hair. Use a vacuum, lint roller or brush to remove lint and pet hair.

Clean the window: Clean your windows regularly to protect your curtains from the transfer of dirt and dust from the window to the curtain. Avoid spraying cleaning products on the windows directly, because these cleaning products may collect dust on the curtain. Instead, spray your cleaning products onto a cloth and then apply the cloth directly to the window.

Air out: It's important to let your curtains breathe. Exposing them to fresh air will prevent mould growth and smell.

If you maintain your curtain, and there are no accidents, you will not need to dry clean your curtain.

SPECIFIC CARE INSTRUCTIONS

Soundli Wool

- Wipe gently, do not rub.
- Vacuum regularly using low suction.
- May be spot cleaned with dry cleaning solvent.
- Professional dry cleaning recommended.

Waverley Wool

- Remove hooks or pendants before cleaning. Clean with hot water extraction machine or dry clean (professional dry cleaning recommended). Dry in shade away from direct heat and sunlight. Allow to dry thoroughly before re-use.
- Do not use dishwashing or laundry detergent.
- Use only upholstery detergents.

Randwick Texture

- Gently vacuum regularly with appropriate attachment.
- Remove hooks or pendants before cleaning. Warm hand wash. Do not rub or wring. Drip dry in shade. For best results hang curtains by their hooks to damp dry immediately.
- Use warm iron.
- Dry cleanable P 50.
- Do not bleach.

Wellington Texture

- Gently vacuum regularly with appropriate attachment.
- Remove hooks or pendants before cleaning. Warm hand wash. Do not rub or wring. Drip dry in shade. For best results hang curtains by their hooks to damp dry immediately.
- Use warm iron.
- Dry cleanable P 50.
- Do not bleach.

Northcote Velvet

- Remove hooks or pendants before cleaning. Machine wash cool gentle cycle. Do not tumble dry. Drip dry in shade.
- Dry cleaning gentle cycle.
- Low iron max 110C.
- Do not bleach.

Byron Sheer

- Remove hooks or pendants before cleaning. Warm gentle wash. Do not tumble dry. Drip dry in shade and cool iron only.
- Do not bleach.
- Do not wash or dry with any other articles.

Alaska Light Filtering (Blind Fabric)

- Gently vacuum with appropriate attachment.
- Test in an inconspicuous area with mild detergent solution before spot cleaning. When spot cleaning do not allow that area to become fully wet, use damp cloth only.
- Do not dry clean.

WARRANTY

Acoustic Blinds and Curtains warrants all of their products shall be free from defects in materials or workmanship under normal and proper use for a period of 3 years.

Acoustic Blinds and Curtains will repair any materials or equipment which are determined to be defective upon Acoustic Blinds and Curtains examination. Acoustic Blinds and Curtains must be notified of any defect in writing within 3 years of installation.

Acoustic Blinds and Curtains is not liable for loss or damage of the product.

Acoustic Blinds and Curtains warranty is void if the product is resold.

EXCLUSIONS TO WARRANTY

This warranty does not apply if the following is breached in any way.

1. Damage where a system has been dismantled or repaired by other parties with clear evidence of abuse or violation.
2. Mechanical or chemical damages caused by other parties or other causes.
3. Damage caused by storms, extreme winds, tempest and/or vandalism.
4. Damage or malfunctioning, caused by incorrect or inappropriate electrical wiring of connections by other parties.
5. Where the blinds and/or curtains were used to perform a function other than those for which they were designed and recommended.
6. Damage created by obvious failure to regularly inspect and maintain.
7. Where any component other than Acoustic Blinds and Curtains component has been used, unless otherwise approved by Acoustic Blinds and Curtains in writing.
8. Costs relating to incorrect measuring and/or installation not undertaken directly by Acoustic Blinds and Curtains.

CONTACT US

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