

## DECOR SYSTEMS WARRANTY

All works and materials are in accordance with drawings, specification. All currently applicable to Australian Standards and Building codes.

### Warranty

Decor Systems Australia guarantees products specifically for this project be free of defects in materials and manufacture for a period of ten (10) years from date of completion.

1. Decor Systems warrants with respect to its Decor Panels that for a period of ten (10) years from the date of supply, the product will not under normal atmospheric conditions:
  - a) Peel, crack, blister or otherwise delaminate from the timber substrate.
  - b) Fade or change in colour to give delta E CIE laboratory reading greater than 10 units from the original colour. Colour measurements shall be made on clean surfaces free of all oil, grease, dirt, chalk, oxidized film, or other contaminants and using the procedure described in ASTM D-2244-85.
2. This warranty is subject to the following conditions:
  - a) It is to be understood that fade of colour changes may not be uniform as surfaces are not equally exposed to the sun and elements.
  - b) A regular building maintenance program is to be carried out so that all chalk oxidizes film, grease, dirt and other pollutants are removed from the surface at least every twelve months.
  - c) Warranty claims must be made in writing to Decor Systems at its address within 7 days after a defect becomes apparent.
  - d) Decor Systems must be given reasonable opportunity after a claim is made to inspect the product.
  - e) The warranty will not apply if the defect in the coating is caused by abnormal external influences including but not limited to mechanical abrasion, falling objects, damage during transportation and storage, explosion, fire, harmful gases or fumes, water, moisture, chemicals and foreign substances and excessive salt atmospheres or further occurrences beyond Decor Systems' control.
  - f) The warranty will not apply if panelling has not been installed according to our written advice and/or acceptable building practices.
  - g) Decor Systems will not be liable for any loss or damage (whether direct, indirect, consequential contingent or special) including personal injury, property damage, loss of profits, revenue, savings, labour, material or other costs, claims, damages, or expenses, however caused, including from breach of this warranty.
  - h) Decor Systems will not be liable for any claims made after the installation of the product that relate to surface appearance and product specification or from defects in materials or workmanship.
  - i) Decor Systems will not be liable for any claims concerning damage or defects arising from the product being stored, installed, or otherwise used in temperatures outside the range appropriate for the product.
3. Decor Systems' liability under the terms of this Warranty shall be expressly limited at the option of Decor Systems to the supply of replacement panels or over-spraying the panels with the product to restore the original appearance. The Warranty with respect to over sprayed panels shall extend for the remainder of the Warranty period first given herein.

4. To the full extent permissible by Federal or State Law all expresses or implied warranties and conditions relating in any way to the product other than those contained herein are expressly excluded. Except as expressly provided under this Warranty Decor Systems shall not be liable for any loss or damage of any nature whatsoever whether such liability arises in contract or in negligence or howsoever arising.

### **Maintenance Procedure**

Decor interior wall and ceiling panelling is factory-finished in the highly durable and spectacular DecorThane systems. Substrates include MDF, plywood, perforated plasterboard, and fibre cement.

General Regular Cleaning	This is best carried out with a sponge or soft cloth and any household cleaning detergent or solvent. Abrasive cleaning agents must not be used.
Polishing	The product is suitable for polishing with a soft cloth is required.
Mechanical Damage	Should the panels be physically scored, chipped, or scrapped in any way, please consult the manufacturer for best method of repair/replacement. Scratch damage can usually be repaired by application of topcoat colour (available from the manufacturer) using a fine camel hair paintbrush.
Disclaimer	Since the use and application of this product is beyond our control, we cannot be held responsible for product field performance. The information presented above is the result of our considerable experience with this product but is not to be construed as a performance warranty.

This guarantee excludes all other guarantee and liability for damage or loss in connection with defect in Decor Systems Australia's product, other than those imposed by legislation.

### **Decor Systems Australia**